



## For Members

Get answers about eligibility/coverage, benefits, and claims; find a network provider; update contact information; request ID cards	Member Services: 833-637-3519   <a href="http://uhh.org/member">uhh.org/member</a>
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## For Local Union Staff *(not direct member use)*

<b>Escalated member issues</b>	
Address member issues still unresolved <i>after</i> contacting Member Services; get answers about employer reporting; Member Services process/procedure escalations	<a href="mailto:managers@uhh.org">managers@uhh.org</a>
Address prescription drug issues still unresolved <i>after</i> calling Hospitality Rx Member Services at 844-813-3860	<a href="mailto:hospitalityrxpa@uhh.org">hospitalityrxpa@uhh.org</a>
<b>Bargaining</b>	
Get answers about collective bargaining agreements	Claire Elliott, Senior Paralegal <a href="mailto:celliot@uhh.org">celliot@uhh.org</a>   630-723-5908
	Beth Anderson, Senior Paralegal <a href="mailto:banderson@uhh.org">banderson@uhh.org</a>   630-236-5241
<b>Enrollment process</b>	
Get enrollment answers and materials ( <i>new employer, annual open, and new hire</i> )	<a href="mailto:newmembership@uhh.org">newmembership@uhh.org</a>
<b>Member outreach &amp; patient advocacy (Health Promoters)</b>	
Worksite engagement, LOAs	Veronica Garcia, Participant Engagement Supervisor <a href="mailto:vgarcia@uhh.org">vgarcia@uhh.org</a>   209-901-6649
Support for members with urgent/complex health issues	
<b>Plan/benefit design &amp; strategy</b>	<b>Not sure who to contact?</b>
Ivana Krajcinovic, VP of Healthcare Delivery <a href="mailto:ivana@uhh.org">ivana@uhh.org</a>   510-999-0445	Ivana Krajcinovic, VP of Healthcare Delivery <a href="mailto:ivana@uhh.org">ivana@uhh.org</a>   510-999-0445