

Communications Dashboard — 1/17/20

Spotlight: New York Flyer

UNITE HERE HEALTH Coming soon: Better benefits for you and your family

New York Plans 100A, 100B, and 105

You asked for better benefits, and we delivered! **Effective April 1, 2020:**

- New dental benefits cover a lot more. Plus new dental provider gives you better access and savings.
- Life and AD&D increases provide more protection for your family.
- New telehealth provider lets you talk to a doctor or therapist any time.

We can pay for these better benefits because we saved money when we switched our medical network to Horizon. We make changes like this to ensure members get the best care at the best price.

Dental benefits

- New provider = Delta Dental.
- Network = Delta Dental PPO.
- Delta Dental Premier dentists are non-network providers. But they'll be no more surprise bills if you go out of network.
- Maximum benefit now \$3,000 (2x higher).
- Orthodontics maximum now \$5,000 (50x higher).

Life and AD&D benefits

- Life now \$20,000 (2x higher).
- AD&D now \$20,000 (4x higher).
- Employees only. Dependents can't get these benefits.

Telehealth benefits

- New provider = Teladoc.
- Copay remains the same.
- Set up your account at www.teladoc.com

You'll receive more information in the next few months
Questions? Call us: (866) 261-5676 or (212) 957-9241

Spotlight: HIPAA Poster Series

Compliance is cool.

Safeguarding our members' PHI is a job we all share. Unsure what to do?

Loop us in!

YOUR HIPAA PRIVACY PARTNERS

Spotlight: Welcome Packet Mailer

Welcome to **UNITE HERE HEALTH** (your health fund)
Bienvenido a **UNITE HERE HEALTH** (su fondo de salud)

UNITE HERE HEALTH

Internal: January Newsletter

PULSE

HAPPY Holidays

UNITE HERE HEALTH

Upcoming Events

Register for trainings, snacks & lessons and other classes through the [BETTER Learning Center \(BLC\)](#)

- OFFICE CLOSED: Jan. 1 (New Year's Day)
- Casual dress code: Jan. 2-3
- OFFICE CLOSED: Jan. 20 (Martin Luther King Jr. Day)

Raising the Bar

- Investing in our employees
- Updated [Workplace Flexibility](#)
- New [ILT Chat Sessions](#)
- New [Flexibility Programs](#) in the works

News

- The [Galaxy Health Fund](#) website has a new look
- Save the dates: [Board of Trustees meeting](#)
- [Keep stress away](#) for the holidays
- [Reminder to all staff](#) about vendor gifts and meals
- Local 26 helps [keep medical bills in check](#)

Employee Spotlight

- Meet [Sabrina Sheridan](#), Sr. Director of National Customer Service
- [Uhh Day](#) welcomes a baby girl!

Social Media

"Go as far as you can see; when you get there, you'll be able to see further."
Thomas Carlyle

UNITE HERE HEALTH
#motivationalMONDAY

Opt-in

Totals as of 12/31/19

Compliance email:	11,659	↑214
General email:	28,019	↓110
Compliance text:	3,108	↑201
General text:	29,790	↑3,071

Challenges

- Business News:** difficult to round up for Pulse; leaders need to become conditioned to send newsworthy alerts to Communications@uhh.org
- Employee Engagement Survey:** ongoing communications and timely updates required interdepartmentally
- Pulse Re-haul:** required to include a lot more information (e.g. more employee recognition, union news, etc.); project kick-off scheduled for 1-30-20
- Welcome Packet Re-haul:** document automation project is complex; project kick-off scheduled for 1-22-20

Upcoming Campaigns

- Late January / early February:** HR Benefits Team announces biometrics screenings, BenefitHub, Well onTarget (fitness program for PPO members) and UHH benefits Mobile App
- 3/1:** Boston on-call banquet workers now eligible for health benefits
- 4/1:** New York Plans move to Delta Dental and Teladoc
- 6/1:** Food Service Plan moves to BCBS Horizon and Delta Dental

Recent Mailers

- Atlantic City SMMs**
[Atlantic City Casinos Actives](#) / [Atlantic City Casinos Retirees](#)
[Atlantic City Non-Casinos](#)
- Boston SMM:** [Updates to your benefits](#)
- California SMMs:** [Los Angeles](#) / [Monterey](#) / [Orange County](#)
- Chicago Midwest SMMs**
[Chicago Hotels](#) / [Chicago Restaurants](#) / [Chicago Racetracks](#)
[Detroit Actives](#) / [Detroit Retirees](#)
[Midwest Casino](#)
- National SMMs**
[Food Service ABC](#) / [Food Service D](#) / [Food Service E](#)
[Food Service II PPO](#) / [Food Service II Mid-Atlantic](#) / [Food Service II CA](#)
[National](#)
[UNITE HERE Staff Actives](#) / [UNITE HERE Staff Retirees](#)
- New York SMM:** [Updates to your benefits](#)