

Communications Dashboard — February 2020

Spotlight: 6/1 Food Service Campaign

Coming June 1, 2020: Small changes for better benefits

As your Union's national health fund, it's our job to make sure you get the best care at the best price. That's why we're making a few changes that will protect your money for healthcare and give you better benefits.

Protecting your health fund
We are switching from Blue Cross Blue Shield of Illinois to Horizon Blue Cross Blue Shield of New Jersey. Moving to Horizon saves your health fund more than \$2 million in fees per year! We put that money back into your health benefits.

Better dental benefits at no extra cost**
We are switching to Delta Dental. This change gives you better benefits and a larger network of dentists for your dollars.

What does the Horizon change mean to me?

- You'll still have the same Blue Cross Blue Shield network and can keep your doctors.*
- You'll get a new medical ID card and a new prescription ID card in the mail.

What does the Delta Dental change mean to me?

- You'll pay less for some services.
- You'll have more dentists to choose from.
- You'll get a new dental ID card in the mail.
- We'll contact you if you need to find a new dentist.

Don't miss any news! Make sure we have your current address and phone number.

Watch your mail for more information
Questions? Call us: (833) 637-3519

Spotlight: 3/1 Boston Campaign

Enrolling dependents for the first time or making changes?
¿Inscribiendo a los dependientes por primera vez o haciendo cambios?
首次登記家屬或進行更改?

Spotlight: 4/1 New York Campaign

You asked for better benefits and we delivered! (effective April 1, 2020)

- New dental benefits go a lot further.** New dental provider gives you more access and savings.
- Life and AD&D increases** provide more protection for your family.
- New telehealth provider** lets you talk to a doctor anytime, anywhere.

You'll receive more information in the next few months. Questions? Call us: (866) 261-6676

¡Solicitaron mejores beneficios y los entregamos! (efectivo el 1 de abril de 2020)

- Los nuevos beneficios dentales van mucho más allá. El nuevo proveedor dental le da más acceso y ahorros.
- Aumentos en el seguro de vida y AD&D dan más protección para su familia.
- El nuevo proveedor de tele salud le permite hablar con un médico en cualquier momento y el cualquier lugar.

Podemos pagar por estos mejores beneficios porque ahorramos dinero cuando cambiamos nuestro red médico a Horizon. Realizamos cambios como este para garantizar que los miembros reciban la mejor atención al mejor precio.

Internal: Employee Appreciation

IT MIGHT SOUND CHEESY, BUT YOU'RE A PIZZA THE FUND FAMILY

FRIDAY 3/6 11:30-2 PM

We think the work you do is great! Not just on National Employee Appreciation Day but every day. Join us for an employee lunch in the Aurora Café.

Social Media

Women's History Month

"There is no limit to what we, as women, can accomplish."
Michelle Obama

#FeelGoodFriday

Learning a new language or playing an instrument gives your brain a boost.
Source: BC Living

Internal: February Newsletter

PULSE

- Brain the lie**
- My chats with you summed up** (By Matthew S. Walker)
- Set up for success**
- News**
 - HRT changes to Member Services and expands operations in Las Vegas
 - Presidential candidates tour the Culinary Health Center
 - The Culinary Union in Las Vegas receives national attention
 - ACTS, a new employer, expands our national reach
 - Boston LOAs help educate members on recent plan changes
 - Atlantic City office gives back to the community
 - Business Analysts play important role at the Fund
 - Kronos simplifies the user experience
- Travel Tips**
 - HIPAA Tips for traveling in the New Year
 - Traveling by plane? You'll need a Real ID by 10/1/2020
- Health Happenings**
 - Nothing to sneeze at: preventing the coronavirus
 - Well on Target: Fitness Program for HMO and PPO Members
 - Get a snapshot of your health
- Employee Spotlight**
 - Meet Sheri Bonjagat, Vice President of Health Center Operations
 - Jaxon Hanahan welcomes a baby girl!
 - Martin Gamboa receives Culture Champion Award
 - Dr. Kuchinski receives Culture Champion Award
 - Jim Martin, Claims System Tester in Aurora, retires February 3
- Poll**

View the poll on the Pulse homepage (bottom right)
Help us ensure you never miss a beat and stay up-to-date on Fund information. So, let us know what you like to see on Pulse!

Email us news and suggestions at communications@uhh.org

Digital

Web

- Spanish version of UHH.org complete!
- Redesigned Hospitality Plan 185 web page

Intranet

- Pulse re-design in the works
- BAA Look-up tool near complete
- HIPAA page refresh near complete

Opt-in

Totals as of 1/31/20

Compliance email:	11,869	↑210
General email:	27,807	↓212
Compliance text:	3,271	↑163
General text:	29,805	↑15

Campaigns

- 4/1:** New York Plans move to Delta Dental and Teladoc
- 6/1:** Food Service Plan moves to BCBS Horizon and Delta Dental

Recent Mailers

- Boston**
[OPEN ENROLLMENT: March 1 - 30, 2020](#)
[Your new benefits will start JUNE 1, 2020](#)
- New York**
[NY Changes 2020 Selfmailer 100A](#)
[NY Changes 2020 Selfmailer 100B](#)
[NY Changes 2020 Selfmailer 105](#)