

Communications Dashboard — August 2020

NY: 9/01 Changes/New ID Postcard

Watch your mail for a new ID card!
¡Vigile su correo para una nueva tarjeta de identificación!

UNITE HERE HEALTH New York Plan 100A Blue Card PPO

COBRA: Member Insert

Dear Member,

If you're losing health coverage, you may be able to continue coverage with COBRA. Self-payments may also be a more affordable option if your plan allows them.

Enclosed is important information that explains your COBRA benefit options, what they cost, and how to enroll.

For questions, or self-payment options, please call the UHH Member Services number on the back of your medical ID card.

If you choose COBRA

3 ways to send us completed election forms:

MAIL: UNITE HERE HEALTH, P.O. Box 6557, Aurora, IL 60598-0557
EMAIL: cobrateam@uhh.org
TEXT: Take a picture and send to (312) 500-1166

Monterey: Coverage options flyer

How to keep your coverage

Make self-payments

Short hours? You can continue your eligibility (health benefits) by making self-payments. The amount you pay depends on how many hours you work each month (see chart, right).

Two ways to make self-payments:

- MAIL: Send your check to UNITE HERE HEALTH, P.O. Box 809328, Chicago, IL 60680-9328
- PHONE: Call (855) 483-4373 to pay with a credit card

Payments must be postmarked by the 15th day of the month immediately before the coverage month you are paying for.

Elect COBRA

Out of work? COBRA continuation coverage gives you an extra 18-36 months of the same benefits you have now (except for life and AD&D).

You must sign up for COBRA and pay the required payments when they are due. Watch your mail for more information.

What COBRA coverage costs each month:			
Coverage	Medical	Dental	Vision
Single	\$599.34	\$26.14	\$2.48
Single +1	\$860.60	\$37.53	\$3.56
Family	\$1,459.94	\$63.67	\$6.04

Questions about self-payments or COBRA? Call UNITE HERE HEALTH: (855) 483-4373

Opt-in (Totals as of 8/31/20)

Compliance email:	14,731	↑	88
General email:	28,928	↓	69
Compliance text:	5,930	↑	123
General text:	27,925	↓	20

The reduction of opt-ins is not the result of unsubscribes; these numbers reflect members losing eligibility

Internal: Pulse Newsletter

Alerts

Now is the time to get a flu vaccine and protect your family before flu begins spreading in your community. <https://go.usa.gov/xpb83>

ABOUT 40%
ON AVERAGE FLU VACCINES HAVE REDUCED THE RISK OF FLU HOSPITALIZATIONS AMONG ADULTS BY ABOUT 40%. #FIGHT FLU

COVID-19

- COVID-19 Policy: Social Distancing, Hygiene and Procedures
- COVID-19 news updates
- MetLife Dental: PPE Surcharge for in-network service
- Watch the July all-employee meeting

News

- Las Vegas holds surprise drive-by parade to support Myrna Mendoza, Participant Advocate III
- Important: Staff Welfare Plan SMM and Pension Plan Annual Funding Notice
- View the survey results about the Pulse Homepage
- Submit your photo & be a face of the Fund
- Stay protected: get a FREE flu shot
- New benefits to keep you informed and healthy
- Acknowledgement of updated Fund policies
- August poll results

NEW Online resource: uhh.org/govt

UNITE HERE HEALTH

ABOUT US | PLANS | HEALTH CENTERS | MEMBERS | PROVIDERS | EMPLOYERS | RESOURCES | CONTACT

Government Healthcare - Resources

If you lose health care coverage with UNITE HERE HEALTH, there are available resources to help you. Important:

- Contact your local union for questions about local union activity
- Find a local insurance agent to help with an insurance application

Choose the state where you live to view Medicaid and other resources in your area:

National information

How to sign up for Medicare

How to apply

Social Media

Be sun safe!

Wearing a hat with a 2- to 3-inch brim protects your:

- Ears
- Eyes
- Forehead
- Nose
- Scalp

Health literacy: HealthCheck360 letters

SANTA CLAUS

Dr. PRECISE

Obstetric admission scheduled

30+ approval, denial and case management letters; reading level improved from grade 11 (left) to grade 8 (right)

Recent Mailers

- NY ID card insert (Direct Access)
- NY ID card insert (BlueCard PPO)
- 106/173 HealthCheck360 postcard (August 12)
- 376 Compass/Google (PA & MI) pre-enrollment guide (August 14)
- NY 9/01 changes postcard (NJ) (August 25)
- NY 9/01 changes postcard (Non-New Jersey)
- 175 Self-pay/COBRA flyer (August 27)
- Staff SMM: disability benefit for furloughed employees (September 1)

View previous dashboards at www.uhh.org/dashboards