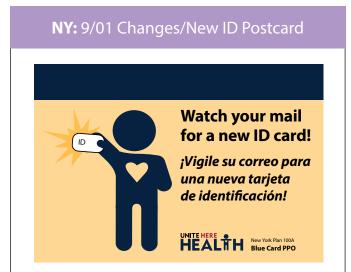
Communications Dashboard — August 2020





Take a picture and send to

(312) 500-1166

the UHH Member Services number on the back of your medical ID card.

Internal: Pulse Newsletter Pulse Newsletter Now is the time to get a flu vaccine and protect your family before flu begins spreading in your community. https://go.usa.gov/xpb83 ABOUT ON AVERAGE FLU VACCINES HAVE REDUCED THE RISK OF FLU HOSPITALIZATIONS AMONG ADULTS BY ABOUT 40%. **COVID-19 News updates** OCOVID-19 news updates** MetLife Dental: PPE Surcharge for in-network service Watch the july all-employee meeting News Las Vegas holds surprise drive-by parade to support Myrna Mendoza, Participant Advocate III Important: Staff Welfare Plan SMM and Pension Plan Annual Funding Notice View the survey results about the Pulse Homepage Submit your photo & be a face of the Fund

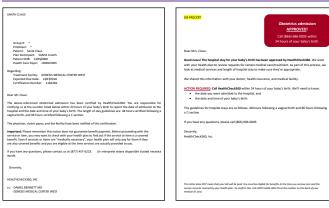
Stay protected: get a FREE flu shot
 New benefits to keep you informed and healthy

August poll results

Acknowledgement of updated Fund policies



Health literacy: HealthCheck360 letters



30+ approval, denial and case management letters; reading level improved from grade 11 (left) to grade 8 (right)

Monterey: Coverage options flyer



		-	
Nake self-payments	How it works an		
ort hours? You can continue your ibility (health benefits) by making	If you are:	And you work	
payments. The amount you pay ends on how many hours you	A regular (non-banquet)	70 hours or mo per month	
rk each month (see chart, right). D ways to make self-payments:	worker	Less than 70 ho per month	
IAIL: Send your check to		48 hours or mo per month	
NITE HERE HEALTH PO Box	A banquet worker	1 Ab 40 b -	

UNITE HERE HEALTH, P.O. Box 809328, Chicago, IL 60680-9328 • PHONE: Call (855) 483-4373

to pay with a credit card
Payments must be postmarked by the
15th day of the month immediately
before the coverage month you are

Elect COBRA

Out of work? COBRA continuation coverage gives you an extra 18–36 months of the same benefits you have now (except for life and AD&D).

You must sign up for COBRA and pay the required payments when they are due. Watch your mail for more information.

What COBRA coverage costs each month:				
Coverage	Medical	Dental	Vision	
Single	\$599.34	\$26.14	\$2.48	
Single +1	\$860.60	\$37.53	\$3.56	
Family	\$1,459.94	\$63.67	\$6.04	

If you are:	And you work:	You can make a self-payment:	
A regular	70 hours or more per month	Every month you work at least 70 hours	
(non-banquet) worker	Less than 70 hours per month	For up to 6 months	
A b	48 hours or more per month	Every month you work at least 48 hours	
A banquet worker	Less than 48 hours per month	For up to 6 mg	onths
The hours you self-p	ay for:		
May – October	130 hours minus the number of hours you actually worked		
November – April	100 hours minus the number of hours you actually worked		
Self-payment amounts: (includes medical, dental and vision)		Per hour	Per month
Single or family coverage, May – October		\$7.93	\$1,030.90
Single or family coverage, November – April		\$7.93	\$793



insurance options, visit



View previous dashboards at www.uhh.org/dashboards

Opt-in (Totals as of 8/31/20)

 Compliance email:
 14,731
 ↑
 88

 General email:
 28,928
 ↓
 69

 Compliance text:
 5,930
 ↑
 123

 General text:
 27,925
 ↓
 20

The reduction of opt-ins is not the result of unsubscribes; these numbers reflect members losing eligibility

Digital

- Email performance (past 30 days)
- 3,383 sends; 53% open rate; 10% click rate
- Miscellaneous digital
- Launched Chicago Health Center survey (English, Spanish & Chinese)
- Issued Plan 173 SMM email
- Communicated NY benefit changes
- Sent Food Service email/text encouraging use of new/correct ID card
- Pulse redesign: 163 employees completed the survey; launched photo campaign for banner
- Open enrollment emails for Food Service: Google Compass Ann Arbor & Pittsburgh; LSU How to enroll
- Coming up in September
- Send 18 SMM emails
- Promote flu shots for embers and employees
- Send NY Horizon card re-issue email & text
- Start Pulse homepage redesign

Recent Mailers

- NY ID card insert (Direct Access)
- NY ID card insert (BlueCard PP0)
- 106/173 HealthCheck360 postcard (August 12)
- 376 Compass/Google (PA & MI) pre-enrollment guide (August 14)
- NY 9/01 changes postcard (NJ) (August 25)
- NY 9/01 changes postcard (Non-New Jersey)
- 175 Self-pay/COBRA flyer (August 27)
- Staff SMM: disability benefit for furloughed employees (September 1)