

Communications Dashboard — September 2020

NY: New ID Reminder Postcard

Reminder: use your new ID card!
Recordatorio: ¡use su nueva tarjeta de identificación!

Make sure the contract type (coverage tier) matches what you selected during your enrollment.
 Si usa su(s) tarjeta(s) anterior(es) a partir del 1 de septiembre, no se podrán pagar sus facturas.

Flu shot flyer: Mailed with all SMMs

FIGHT THE FLU

There's one thing that's certain about the flu: it's unpredictable. That's why UNITE HERE HEALTH (UHH) is making it easier than ever for you and your dependents to get a **FREE** flu shot.

You can get your flu shot in 1 of 2 ways:

- If you have UHH medical benefits, visit your network primary care provider (PCP).
- If you have UHH pharmacy benefits, visit a local network pharmacy.

Contact your health fund if you have questions about your benefits.
 Be sure to get your flu shot at **NO CHARGE** to you.

UNITE HERE HEALTH

Atlantic City: Coverage options flyer

ATLANTIC CITY & CHESTER MEMBERS

Save time. Save gas. Call us if you need help keeping healthcare coverage!

Make self-payments

Short hours? You can continue your eligibility (health benefits) by making self-payments (\$6.32 per hour) if you:

- Were eligible for coverage the month before the month you are self-paying;
- Were credited with at least 120 work hours in one month during the 12 months before the month you are self-paying; and
- Have at least 300 total "applied" hours (includes work, vacation and earned hours but not self-pay, FMLA or disability credit hours) during the 12 months before the month you are self-paying (after your first 12 months of eligibility).

If you think you have **banked hours**, please call us to apply them **BEFORE** you make your payment.

Three ways to self-pay:

1. **Mail**—Make checks payable to UNITE HERE HEALTH, P.O. Box 809328, Chicago, IL 60680-9328
2. **Phone**—Call (888) 437-3480 to pay with a credit card.
3. **Online**—Visit www.uhh.org/member and click the "payments" icon (credit card, bank account draft or recurring payments)

Payments must be postmarked by the 15th day of the month **BEFORE** the coverage month. If you miss a payment, your coverage will end.

Self-pay deadlines

Work month	Payment must be received or postmarked by	Coverage month
July	Received by September 30	October
August	October 15	November
September	November 15	December
October	December 15	January
November	January 15	February
December	February 15	March

The hours you self-pay for:
 125 hours minus the number of hours you actually worked (or are credited for)

Elect COBRA

Out of work? COBRA continuation coverage may be an option for you. It provides an extra 18-36 months of the same benefits you have now (except for life, AD&D, and short-term disability).

You must sign up for COBRA and pay the required payments when they are due. **Watch your mail** for more information.

Other options

For government insurance options like Medicare, Medicaid and the Marketplace/Exchange, visit www.uhh.org/govt

What COBRA coverage costs each month

Type of coverage	Medical only	Medical, dental and vision
Member	\$608.21	\$643.05
Dependent	\$873.40	\$923.43
Family	\$1,481.61	\$1,566.48

Questions about self-payments or COBRA? Call UNITE HERE HEALTH: (888) 437-3480

UNITE HERE HEALTH
 Your Health Fund

Digital

- **Email performance (past 30 days)**
 - 14,445 sends; 59% open rate; 20% click rate
- **Miscellaneous digital**
 - Sent 18 SMM emails
 - Communicated Atlantic City COBRA/self-pay options
 - Sent Food Service email clarifying Horizon ID card issue
 - Updated provider language on www.uhh.org/provider
 - Pulse redesign: 45 employees sent pictures for photo campaign
 - Open enrollment emails for Plan 173 (CA) and Google Cambridge
- **Coming up in October**
 - Promote use of Health Center/Pharmacy to Chicago members who lost coverage and now have Medicaid
 - Start Pulse homepage redesign
 - Create HR benefits homepage on Pulse
 - Communicate employee open enrollment
 - Continue flu shot promotion for members & employees

Internal: Pulse Newsletter



Flu vaccines can reduce flu illnesses, doctor visits, hospitalizations and has been shown to be lifesaving. Fight the flu and get vaccinated today! [Learn more.](#)

MASK UP, LATHER UP, SLEEVE UP

#FIGHT FLU

CDC

- News**
- Deadline extended: [submit your photo](#) by 10/5
 - Send your selfie to communications@uhh.org
 - [New BLC courses](#) to help develop your career
 - [Remembering our participants on 9/11](#)
 - When should you [get a flu shot?](#) Now.
- Employee Spotlight**
- [Dr. Ann Raczowski](#) retires after 23 years with the Fund
 - [The Fund recognizes Siva Vanga](#), CAER Technical Lead
- Gallery**
- Submit your fall photos to communications@uhh.org
- Poll**
- The flu vaccine can reduce flu illnesses, doctors' visits, hospitalizations and has been shown to be lifesaving. Are you planning to get a flu shot? [View the poll on the Pulse homepage \(bottom right\)](#)

Updated: uhh.org/provider

UNITE HERE HEALTH

ABOUT US | PLANS | HEALTH CENTER | MEMBERS | PROVIDERS | EMPLOYERS | RESOURCES | CONTACT US

Important notice to providers

Provider Portal

Save time—search for medicine here!

[View previous dashboards at www.uhh.org/dashboards](#)

Social Media

Want a SUPER heart?

Cut down on build-up!

Eat more fresh fruits, vegetables & whole grains

Exercise several times a week

Stay at a healthy weight

Stop smoking

#CholesterolEducationMonth

Opt-in (Totals as of 9/30/20)

Compliance email:	15,005	↑ 274
General email:	29,142	↑ 214
Compliance text:	6,164	↑ 234
General text:	28,056	↓ 131

Recent Mailers

- [Chicago Plans SMM \(114A, 114D, 116, 117\)](#) (September 3 and 4)
- [UNITE HERE Staff Plan SMM \(173 Actives\)](#)
- [UNITE HERE Staff Plan SMM \(173 Retirees\)](#)
- [Pittsburgh SMM \(106\)](#)
- [Food Service Plan SMM \(176A, 176B, 176C\)](#)
- [Food Service Plan SMM \(176D, 176E\)](#)
- [Food Service Plan SMM \(376 MidAtlantic\)](#)
- [Food Service Plan SMM \(376 Northern and Southern CA\)](#)
- [Food Service Plan SMM \(376 Colorado/Georgia\)](#)
- [Food Service Plan SMM \(376 National PPO\)](#)
- [Atlantic City Casinos & Non-Casinos SMM \(102 Actives & 202\)](#)
- [New York SMM \(100A, 100B & 105\)](#)
- [Greater Boston Local 26 Health Plan SMM \(108\)](#)
- [Monterey Culinary Health Plan SMM \(175\)](#)
- [Los Angeles SMM \(178\)](#)
- [Long Beach/Orange County SMM \(278\)](#)
- [Annual SMM \(all plans\)](#)
- [Flu shot reminder \(all plans\)](#)
- [Required notice \(most plans\)](#)
- [Atlantic City \(102\) COBRA-Selfpay flyer](#) (September 4)
- [BLC "new courses" flyer for staff](#) (on Pulse September 10)
- [FSP Compass @ Google \(Cambridge\) enrollment guide](#) (September 14)
- [NY New ID card reminder postcard—New Jersey](#) (September 15)
- [NY New ID card reminder postcard—non-New Jersey](#)