

Communications Dashboard — August 2021

Atlantic City enrollments



You have **FREE** health insurance through Local 54 and UNITE HERE HEALTH!

It's time to enroll your dependents!

WE'RE HERE:
In the Cafeteria
Thursday, 8/5 • Friday, 8/6 • Monday, 8/9
8 AM – 6 PM
Extended hours:
Tuesday, 8/10: 6 AM – 6 PM
Wednesday, 8/11: 8 AM – 8 PM

WHAT TO BRING:

- Your mobile phone
- Proof documents for dependents
 - Marriage certificate (for your spouse)
 - Birth certificate (for your children)

CAN'T ATTEND AN EVENT? Visit www.uhh.org/enroll or call (833) 569-9638.



Print

- **Summary of Material Modifications**
[HealthCheck360: Pittsburgh](#) / [UNITE HERE Actives](#) / [UNITE HERE Retirees Super Saver: Aurora](#)
- **Shore Medical Center**
[Atlantic City](#) / [Food Service](#)
- **Atlantic City enrollments**
[Ocean Casino Resort postcard](#)
[Waterdog Restaurant postcard](#)

New prior authorization rules

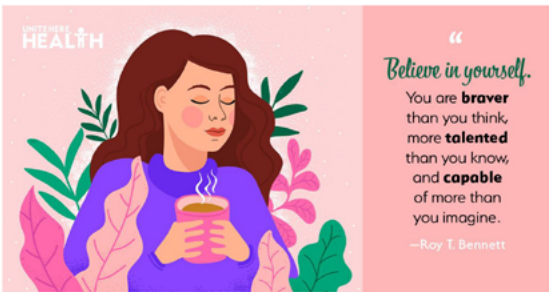
Effective September 1, 2021, you or your healthcare provider should get prior authorization before any of the following:

- Any inpatient admission, regardless of the type of facility or care, including but not limited to admissions following observation or an emergency visit, skilled nursing facility care, hospice care, acute rehabilitation care, long-term acute facility care, residential treatment, maternity admissions following 48 hours for a vaginal delivery and 96 hours following a Cesarean delivery, and elective Cesarean section (C-section) admissions under 38 weeks
- Bariatric surgery (including but not limited to gastric bypass and banding procedures)
- Blepharoplasty
- Chemotherapy

HealthCheck360

(844) 462-7812
new number
(866) 823-9827
(24/7 nurse line)

Newsletter



Business News

- [Harassment Prevention Training: Sept. 1-17](#)
- [New dates added: Attend a D&I infosession](#) (IBI participants)
- [Save the Date: Annual HIPAA Training Oct. 1-22](#)

Featured News

- [COVID-19 RELATED FAQS AND VACCINATION REMINDER](#)
- [Watch the all-employee video conference](#)
- [HIPAA implements new disclaimer language](#)
- [Office re-opening in Oct. & required COVID-19 vaccinations](#)

Union News

- [Recent news from UNITE HERE!](#)
- [Keep up with Culinary Union Local 226 news](#)

Employee News

- [September service anniversaries](#)

As always, email us all your news and suggestions at communications@uhh.org

Social Media



Opt-in (Totals as of 9/1/21)

Compliance email:	21,131	Compliance text:	13,379
↑ 74		↑ 166	
General email:	30,424	General text:	28,240
↓ 24		↑ 65	

Annual HIPAA training

Whooooo needs a HIPAA refresher?

You do!

Training starts in September.
Details coming soon.



Shore Medical Center in Somers Point, NJ

ATLANTIC CITY CASINOS PLAN 102

You pay \$0 for inpatient knee, hip, and spine surgeries!

UNITE HERE HEALTH is partnering with **Shore Medical Center** in Somers Point, NJ to offer you enhanced orthopedic services.

To learn more, call (609) 365-6260 or visit their [website](#).

View previous dashboards at www.uhh.org/dashboards



PLEASE NOTE:

UNITE HERE HEALTH now offers enhanced services with Shore Medical Center.

August 3, 2021

Dear Member:

When it comes to managing chronic pain and other knee, hip, and spine conditions, it's important to have options. That's why UNITE HERE HEALTH — your union's health fund — is proud to offer you enhanced services with Shore Medical Center for spine, hip, and knee (orthopedic) surgeries.

Shore Medical Center offers:

- A dedicated navigator to help coordinate all your care in the Shore Medical Center system. They can help schedule appointments and work with family members.
- Access to clinical team members to help with urgent issues.
- No cost transportation to and from Shore Medical Center from your home.
- Little to no cost to you for inpatient surgery for spine, hips, and knees.

If you suffer from knee, hip, or spine pain, we encourage you to start with non-surgical treatment through our Care Coordination Program. Doctors at the Atlantic City Health Center will work closely with you, physical therapy, and other providers to help manage your condition. If you do need surgery, they can guide you to Shore Medical Center providers. To learn more about the program, contact 888-437-3480.

Questions?

- Visit: shoremedicalcenter.org/centers/orthopedic
- Call: 609-365-6260
 - Be sure to tell them you have UNITE HERE HEALTH coverage, so they know you can get these enhanced services.

Sincerely,

UNITE HERE HEALTH

Digital

- **Email performance (past 30 days)**
 - 31,295 sends; 55% open rate; 34% click rate
- **Email and text communications**
 - Summary of Material Modifications (SMM)
 - Ocean Casino Resort enrollment
 - Waterdog enrollment
 - UHH Mobile App survey
 - Promote Chicago Health Center
- **Internal communications**
 - Harassment Prevention Training course in the BLC
 - Diversity & Inclusion infosession for IBI participants
- **Coming up in September**
 - COBRA subsidy termination email and website update
 - Start preparing for staff Open Enrollment