

Communications Dashboard — December 2021

Ft. Benning (Food Service Plan)


UNITE HERE HEALTH

STARTING JANUARY 1, 2022

You have new dental and vision!



Learn about your benefits and where to get care...



Welcome to UNITE HERE HEALTH!

UNITE HERE HEALTH


Enrolling dependent children? The deadline is January 31!

Visit us online: uhh.org/enroll
Or call our enrollment number: (833) 569-9638

Here's what you'll need:

- Birth certificate (for each child)

Your last day to turn in certificates is **January 31**.



Fort Benning—Plan 376

Notice of Special Enrollment Rights: If you choose not to sign up your dependents for healthcare coverage under UNITE HERE HEALTH at this time because they already have other health insurance coverage, you may be able to enroll your dependents at a later time if they lose the other coverage. You may also request special enrollment to enroll your dependents in the UNITE HERE HEALTH plan if you have one of these qualifying life events: a marriage, a childbirth, an adoption or placement for adoption of a child under age 26, a child that was born in a foreign country comes to the United States to live with you, you or your dependents lose eligibility for Medicaid or Children's Health Insurance Program (CHIP), you or your dependents become eligible for state financial assistance under Medicaid or a CHIP to help pay for the cost for UNITE HERE HEALTH's coverage. You must send UNITE HERE HEALTH a request for special enrollment within 60 days after your dependents lose their other coverage or a qualifying life event happens. Due to the national emergency, you may have more time. You will be notified if your enrollment is approved. An approved enrollment does not guarantee health coverage. You must meet the requirements for coverage under your collective bargaining agreement, or there must be another written document providing for contributions to be paid to the Fund on your behalf. In addition, you and your dependents must meet the plan's requirements for coverage.

If you have COBRA coverage:
You can make changes to your coverage during this open enrollment. Call (833) 569-9638 for details.

Reminder: use your new ID cards!




You'll get your new medical ID card in January. (Your prescription drug card should arrive this month). If you need to see a doctor before your medical card arrives, please call Member Services: (833) 637-3519

Digital

- Email performance (past 30 days)**
 - 3,431 sends; 57% open rate; 14% click rate
- Email and text communications**
 - Enrollment Emails*
 - Boston: Omni Seaport Enrollment delayed; Cranston Boston
 - Google Colorado
 - HMS Host
 - FSP: Paradies Online Enrollment issue
 - Miscellaneous Emails*
 - WellDyne Specialty Pharmacy
 - FSP Employer billing issue
 - NY 100AB/105 SMM
 - Empire Casino and Yonkers Raceway zoom infosession
- Internal communications**
 - NEW: Fund COVID Safety Measures & COVID Tracker

Big changes in CAER



The Hub

Contributions and Enrollment





WELCOME TO Contributions & Enrollment

NY: New telemedicine benefit

Need to see a doctor NOW?

New telemedicine benefit offers 24/7 care with \$0 copay!

Don't wait—get started today!

1) ENROLL:
uhh.amwell.com
Download our mobile app. Create an account and answer basic questions.

- You'll need a "service key" (enter: UHH)
- Select your insurance: **Horizon Blue Cross Blue Shield of New Jersey**
- Enter your Subscriber ID (the Member ID from your Horizon BCBS ID card)

You can also call Amwell: (844) 733-3627

2) CHOOSE:
You'll see a list of available doctors. Choose the one that works best for you.

3) START YOUR VISIT:
See and speak with a doctor within minutes.

Welcome to Amwell— a new telemedicine benefit from your health fund and Horizon BCBS.

Can't get an appointment with your regular doctor? See one of our U.S. board-certified doctors, therapists, or registered nurses:

- Use your phone, tablet or computer, from home or on the go
- Any time, day or night—no appointment needed (behavioral health appointments available 7 a.m. – 11 p.m.)**
- No cost to you (visits have a \$0 copay)

What we treat:

- Fevers, colds, flu and sinusitis
- Skin irritations and rashes
- Stomach pain
- Depression, anxiety and stress
- Other non-emergency health problems
- We also prescribe medicine (filled at your network pharmacy)

Print

- Ft. Benning**
 - [Welcome self-mailer](#)
 - [December eligibles postcard](#)
 - [Dental/vision self-mailer](#)
 - [Enrollment postcard](#)
- NY Amwell (SMM) self-mailer**
- Kaiser wrap mailing**
 - [Cover letters:](#)
 - [California](#)
 - [Mid-Atlantic](#)
 - [EOCs:](#)
 - [Georgia](#)
 - [Mid-Atlantic Select High](#)

Opt-in (Totals as of 1/1/22)

Compliance email: 21,281
↑ 41

General email: 29,553
↑ 1

Compliance text: 14,141
↑ 233

General text: 27,529
↑ 93

Newsletter



Don't look at your feet to see if you are doing it right.

Just dance.

—Anne Lamott

Business News

- HIPAA offers new resources on Pulse
- CAER makes big changes (and gets a new name)
 - View photos from the celebration
- NEW: Fund COVID Safety Measures & COVID Tracker
 - UPDATE: As of 12/27/21, the Fund Offices in Aurora, Chicago, Atlanta, City, Boston, and New York are closed until further notice

Featured News

- View the 2022 Pay & Holiday schedule
- Benefit reminders for employees (Staff Plan Participants)

Employee News

- January service anniversaries
- December service anniversaries

Union News

- Recent news from UNITE HERE
- Keep up with Culinary Union Local 226 news

As always, email us all your news and suggestions at communications@uhh.org

Social Media



"Live and work but **don't forget to play**, to have fun in life and really enjoy it."

Eileen Caddy

UNITE HERE HEALTH

View previous dashboards at www.uhh.org/dashboards