

Communications Dashboard — February 2021

New Network Reminder: Monterey



Seeing a dentist? Save money—go PPO!

On January 1, 2021, your dental benefits switched to Delta Dental of Illinois.

It pays to use the PPO
You'll save the most money when you use a dentist in Delta's PPO network. Delta Premier dentists charge more for the same services. See example below:

WHAT A CROWN COSTS	
PPO Network	Premier Network
\$375	\$487.50

The PPO network saves you \$112.50

How to find a network dentist

1. Visit Delta Dental online at www.deltadentalil.com
2. Click on "Find a provider." Then select "Dental"
3. Fill in the fields. Make sure you select "Delta Dental PPO" for your network.

Or, call Delta at (800) 323-1743.

REMINDER: Drs. Martin and Muñoz are part of Delta Dental's higher-priced Premier Network.



Open Enrollment: Boston

OPEN ENROLLMENT: March 1 – 30, 2021

Enroll at www.uhh.org/enroll or call your enrollment hotline: (833) 569-9638

What you'll need: A marriage certificate (if you're enrolling a spouse) and/or a birth certificate (if you're enrolling a child)

If you have COBRA coverage: You can make changes to your coverage during this open enrollment. Call (833) 569-9638 for details.

If you're on Super Saver coverage: The changes you make during Open Enrollment will be effective **after** your Super Saver coverage ends. For more information about Super Saver coverage, visit uhh.org/supersaver

Your LAST DAY to enroll and turn in all proof documents is MARCH 30.



INSCRIPCIÓN ABIERTA: 1 al 30 de marzo de 2021

Inscribirse en www.uhh.org/enroll o llame a la línea directa de inscripción: (833) 569-9638

Lo que necesitará: Un certificado de matrimonio (si está inscribiendo a su cónyuge) y/o un certificado de nacimiento (si está inscribiendo a su hijo)

Si tiene cobertura COBRA: Puede hacer cambios a su cobertura durante esta inscripción abierta. Llame al (833) 569-9638 para más detalles.

Si tiene la cobertura Super Saver: Los cambios que realiza durante la inscripción abierta entrarán en vigencia **después** de que finalice su cobertura Super Saver. Para más información acerca de la cobertura Super Saver, visite uhh.org/supersaver

Su ÚLTIMO DÍA para enviar todos los documentos es EL 30 DE MARZO.



公開註冊: 2021年3月1日至30日

註冊請登錄 www.uhh.org/enroll 或撥打註冊熱線: (833) 569-9638

閣下所需要文件: 結婚證 (如為配偶註冊) 和 / 或出生證明 (如為兒童註冊)


如果您享有失業後的醫療保險: 您可以在此開放登記期間更改您的保險。致電 (833) 569-9638 瞭解詳情。

如果您已經投保 Super Saver: 您在開放投保期間所做的更改, 將在 Super Saver 保險結束之後立刻生效。如需瞭解更多有關 Super Saver 保險的詳細資訊, 請訪問 uhh.org/supersaver


註冊和提交您證明材料的截止日期為 3 月 30 號。



New Eligibility Rules: Boston – Hynes/BCEC



Health Insurance News!



For employees of John B. Hynes Veterans Memorial Convention Center and Boston Convention and Exhibition Center (Hynes/BCEC)

On May 1, 2021, your eligibility rules are changing!

- Work period = 1 month*
- Need 80 hours a month to keep coverage (includes vacation hours, FMLA, etc.)
- NEW hours bank (see flyer)
- For more information about this transition, contact your Union steward

Need coverage?

The **Super Saver Plan** gives you most of the same benefits you had at the time you lost coverage, for up to 4 months in a row. Starting May 1:

- Pay one flat monthly rate for single or family coverage: **\$110/month**
- Deadline to sign up (make a payment): **April 20th**
- For details, read the enclosed flyer or visit www.uhh.org/supersaver

Digital

- **Email performance (past 30 days)**
 - 24, 257 sends; 45% open rate; 19% click rate
- **Email and text communications**
 - Super Saver**
 - Payment reminders
 - Newly eligible
 - Eligibility issue
 - Miscellaneous**
 - SMMs
 - AC provider changes + disruption notice
- **Pulse redesign**
 - Mock-up complete: review meetings scheduled
 - Tentative completion mid-April 2021
- **Coming up in March**
 - Due date and grace period reminder automated texts and emails for Super Saver
 - Email the Summary Annual Report, March SMMs and COVID-19 flyer

Social Media

This is where it all begins. Everything starts here, **TODAY.**



UNITE HERE HEALTH

Quote by David Nicholls

View previous dashboards at www.uhh.org/dashboards

New ID Cards: Atlantic City



HEALTH

New ID cards arriving soon!
¡Pronto llegarán las nuevas tarjetas de identificación

STARTING MARCH 1, 2021

You have a new network for behavioral health: Horizon Blue Cross Blue Shield Direct Access

A PARTIR DEL 1 DE MARZO DE 2021

Tiene una nueva red para la salud conductual: Horizon Blue Cross Blue Shield Direct Access

Newsletter



Black History Month
Remember, Educate, Celebrate

- Stress Less
Life can be stressful. The Employee Assistance Program is designed to provide short-term counseling to help you handle concerns. Visit the [Stress Less page on Pulse](#) to learn more.
- Employee Spotlight
Meet [Jesus Vidueira, President](#)
- News
• Make [heart health](#) part of your self-care routine
• Watch the Jan. 27 [all-employee video conference](#)
• Fund encourages [COVID-19 vaccinations](#)
• Save the date for our next all-employee meeting about the COVID-19 vaccine on Wed., March 3 at 12pm Pacific/2pm Central/3pm Eastern
- HR Portal
Don't forget to [visit the HR Portal](#) for exclusive content and HR news.
• [Healthy heart toolkit](#)
• Implement [ergonomics basics](#) at home
- Gallery
Getting the COVID-19 vaccine? Share your vaccine selfie with communications@uhh.org
- Poll
What is your 2021 New Year's resolution?
View the [poll on the Pulse homepage \(bottom right\)](#)

Email us news and suggestions at communications@uhh.org

Mailings

- [Super Saver deadline extension tri-fold \(1st payment\)](#)
- [Super Saver deadline extension tri-fold \(2nd payment\)](#)
- [Super Saver payment deadline tri-fold \(February coverage\)](#)
- [Super Saver payment deadline tri-fold \(March coverage\)](#)
- [Atlantic City new benefits postcard](#)
- [Boston-Hynes/BCEC mailing: Cover letter / Saved hours flyer](#)
- [Boston open enrollment postcard](#)
- [Monterey Delta PPO reminder flyer](#)

Opt-in (Totals as of 3/3/21)

Compliance email:	16,907	↓	113
General email:	28,088	↓	1,127
Compliance text:	8,986	↑	115
General text:	26,842	↓	1,194