Communications Dashboard — February 2021

New Network Reminder: Monterey

It pays to use the PPO

PPO Network

\$375

for your network.

How to find a network dentist

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Seeing a dentist?

Save money—go PPO!

You'll save the most money when you use a dentist in

WHAT A CROWN COSTS

The PPO network saves you \$112.50

2. Click on "Find a provider." Then select "Dental."

for the same services. See example below:

Delta's PPO network. Delta Premier dentists charge more

Premier Network

\$487.50



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Or, call Delta at (800) 323-1743.



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1. Visit Delta Dental online at www.deltadentalil.com

3. Fill in the fields. Make sure you select "Delta Dental PPO"

Open Enrollment: Boston

OPEN ENROLLMENT: March 1 – 30, 2021

Enroll at www.uhh.org/enroll or call your enrollment hotline: (833) 569-9638 What you'll need: A marriage certificate (if you're enrolling a spouse)

and/or a birth certificate (if you're enrolling a child) If you have COBRA coverage: You can make changes to your coverage during this open enrollment. Call (833) 569-9638 for details.

If you're on Super Saver coverage: The changes you make during Open Enrollment will be effective **after** your Super Saver coverage ends. For more information about Super Saver coverage, visit uhh.org/supersa

Your LAST DAY to enroll and turn in all proof documents is MARCH 30.

INSCRIPCIÓN ABIERTA: 1 al 30 de marzo de 2021

Inscribirse en www.uhh.org/enroll o llame a la línea directa de inscripción: (833) 569-9638

Lo que necesitará: Un certificado de matrimonio (si está inscribien su cónyuge) y/o un certificado de nacimiento (si está inscribiendo a su hijo)

Si tiene cobertura COBRA: Puede hacer cambios a su cobertura durante esta inscripción abierta. Llame al (833) 569-9638 para más detalles. Si tiene la cobertura Super Saver: Los cambios que realiza durante Si tiene la cobertura Super Saver Los cambios que realiza durante la inscripción abierta entrarán en vigencia **después** de que finalice su cobertura Super Saver. Para más información acerca de la cobertura Super Saver, visite uhh.org/supersaver

Su ULTIMO DÍA para enviar todos los documentos es EL 30 DE MARZO.

公開註冊: 2021 年 3 月 1 日至 30 日

註冊請登錄 www.uhh.org/enroll 或撥打註冊熱線: (833) 569-9638

關下所需要文件:結婚證 (如為配偶註冊) 和/或出生證明(如為兒童註冊) 如果您享有失攀後的健康保險:您可以在此開放登記期間更改您的保險。 致電(833)569-9638瞭解詳情。

如果您已經投保 Super Saver: 您在開放投保期間所做的更改, 將在 保險結束之後立刻生效。如需瞭解更多有關 Super Save 保險的詳細資訊,請訪問 uhh.org/supersav

註冊和還交您提明材料的截止日期為 3 月 30 號。







New Eligibility Rules: Boston – Hynes/BCEC

Health Insurance News!



For employees of John B. Hynes Veterans Memorial Convention Center and Boston Convention and Exhibition Center (Hynes/BCEC)

On May 1, 2021, your eligibility rules are changing!

Work period = 1 month*

- Need 80 hours a month to keep coverage (includes vacation hours, FMLA, etc.)
- NEW hours bank (see flyer)
- · For more information about this transition, contact your Union steward

Need coverage?

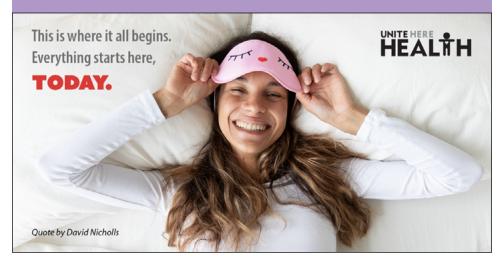
The Super Saver Plan gives you most of the same benefits you had at the time you lost coverage, for up to 4 months in a row. Starting May 1:

- Pay one flat monthly rate for single or family coverage: \$110/month
- Deadline to sign up (make a payment): April 20th
- For details, read the enclosed flyer or visit <u>www.uhh.org/supersaver</u>

Newsletter



Social Media



View previous dashboards at www.uhh.org/dashboards

New ID Cards: Atlantic City



STARTING MARCH 1, 2021 You have a new network for behavioral health: Horizon Blue Cross Blue Shield Direct Access

A PARTIR DEL 1 DE MARZO DE 2021 Tiene una nueva red para la salud conductual: Horizon Blue Cross Blue Shield Direct Access

Digital

• Email performance (past 30 days)

- 24, 257 sends; 45% open rate; 19% click rate

Email and text communications

Super Saver

- Payment reminders
- Newly eligible
- Eligibility issue

Miscellaneous

- SMMs
- AC provider changes + disruption notice

Pulse redesign

- Mock-up complete: review meetings scheduled
- Tentative completion mid-April 2021

• Coming up in March

- Due date and grace period reminder automated texts and emails for Super Saver
- Email the Summary Annual Report, March SMMs and COVID-19 flyer

Mailings

- <u>Super Saver deadline extension tri-fold (1st payment)</u>
- Super Saver deadline extension tri-fold (2nd payment)
- Super Saver payment deadline tri-fold (February coverage)
- Super Saver payment deadline tri-fold (March coverage)
- <u>Atlantic City new benefits postcard</u>
- Boston-Hynes/BCEC mailing: Cover letter / Saved hours flyer
- Boston open enrollment postcard
- Monterey Delta PPO reminder flyer

Opt-in (Totals as of 3/3/21)			
Compliance email:	16,907	¥	113
General email:	28,088	¥	1,127
Compliance text:	8,986	♠	115
General text:	26,842	$\mathbf{\Psi}$	1,194