## **Communications Dashboard** — March 2021







ing the warm weather? Share a photo with communications@uhh.org



Mailings



# Opt-in (Totals as of 4/1/21) Compliance email: 18,029 ↑ 1,122 Compliance text: 9,638 ↑ 652 General email: 29,127 ↑ 1,039 General text: 26,915 ↑ 73

View previous dashboards at www.uhh.org/dashboards

## **Specialty Pharmacy News**

Diplomat is now part of **Optum Specialty Pharmacy** 



Diplomat ahora forma parte de **Optum Specialty Pharmacy** 

### Digital

#### • Email performance (past 30 days)

18,986 sends; 59% open rate;
 31% click rate

## • Email and text communications Miscellaneous

- AC provider changes + disruption notice
- SAR + SMM
- Monterey Dental PPO reminder
- Optum specialty drugs

#### Pulse redesign

- Homepage redesign underway
- On schedule to complete in April

#### Coming up in April

- COBRA subsidy enrollment now open email/text
- COBRA subsidy teaser email/text
- Google Chicago enrollment email/text
- TBD: COVID-19 vaccines