

# Communications Dashboard — May 2021

## NEW Pulse homepage

**Featured news**

- Fund unveils homepage redesign
- Survey to make the Fund more inclusive...
- Coming soon: NEW Pulse homepage!
- Watch the all-employee video conference

**Business News**

- Updated: Emergency COVID-19 related paid leave
- March 30: Read Matthew Walker's all-employee email

**Union News**

- Reflections on a COVID-19 Mother's Day: Pandemic has been 'a tough year for women'
- 'Right to Return' bill would give laid-off employee opportunity to return to old jobs

**Employee Recognition**

- May service anniversaries

News Archive

## How to enroll for free COBRA

### How to enroll for free COBRA:

Go online using your computer or phone: [www.uhh.org/member](http://www.uhh.org/member)

This is the fastest, most secure and easiest way to enroll. All you need is 1-2 minutes to complete it (your personal information is already filled in for you based on our records).

If you already enrolled online, there's nothing more to do.

### Cómo inscribirse en COBRA GRATIS:

En línea usando su computadora o teléfono: [www.uhh.org/member](http://www.uhh.org/member)

Esta es la manera más rápida, más segura y más fácil de inscribirse. Todo lo que necesita es de 1 a 2 minutos para completarla (su información personal ya está ingresada en base a nuestros registros).

Si ya está inscrito en línea, no hay nada más que hacer.

**Go to [www.uhh.org/member](http://www.uhh.org/member)**  
New user? You'll need your Social Security or Tax ID #  
Vaya a [www.uhh.org/member](http://www.uhh.org/member)  
¿Es un usuario nuevo? Va a necesitar su número de seguro social o número de identificación tributaria

In the portal, click "Get Free COBRA"  
En el portal, haga clic en "Get Free COBRA" (obtenga COBRA gratis)

Members: answer 4 questions for yourself (and your minor dependents); then "sign" by typing your name  
Miembros: responda 4 preguntas para usted (y sus dependientes menores); luego "firmé" escribiendo su nombre

Adult dependents must answer and sign, too  
Los dependientes adultos también deben responder y firmar

Congratulations! You're enrolled!  
¡Felicitaciones! ¡Ya está inscrito!

You're not eligible or don't qualify; click "back" if you made a mistake  
No es elegible o no califica; haga clic en "atrás" si cometió un error

## Newsletter

**Coming Soon**

- June 23: Strategic Retirement webinar
- June 30: Fund migrates from Skype to Microsoft Teams

**Business News**

- Updated: Emergency COVID-19 related paid leave
- SDC issues new guidelines for fully vaccinated individuals
- March 30: Read Matthew Walker's all-employee email
- Watch the all-employee video conference

**Union News**

- Reflections on a COVID-19 Mother's Day: Pandemic has been 'a tough year for women'
- 'Right to Return' bill would give laid-off employees opportunity to return to old jobs

**Employee News**

- May service anniversaries
- June service anniversaries

As always, email us all your news and suggestions at [communications@uhh.org](mailto:communications@uhh.org)

## May SMM: Staff Plan

May 2021 | UNITE HERE HEALTH Staff Welfare Plan

**GENERAL**

**Benefit Contact Directory**

For your convenience below is the Benefit Contact Directory should you need to reach out to any of our providers.

Topic	Contact	Phone	Website & Network
General Benefits and/or Enrollment	HR Benefits Team	(630) 236-5108	<a href="http://HRBenefits@uhh.org">HRBenefits@uhh.org</a>
Medical Coverage	Group Administrators (PPC) BCBSL HMO Kaiser Permanente	(800) 323-3683 (800) 862-2803 (800) 464-4000	<a href="http://www.groupadministrators.com">www.groupadministrators.com</a> <a href="http://www.bcbsil.com">www.bcbsil.com</a> <a href="http://healthy.kaiserpermanente.org">healthy.kaiserpermanente.org</a>
Hospitality Rx Benefits	WellDyne Mail Order Pharmacy	(888) 479-2000	<a href="http://www.hospitalrx.org">www.hospitalrx.org</a>
Specialty Pharmacy Benefits	Optum Specialty Pharmacy	(844) 857-5772	<a href="http://specialty.optumrx.com">specialty.optumrx.com</a>
Dental Coverage	Guardian	(800) 541-7846	<a href="http://www.guardianmytime.com">www.guardianmytime.com</a> Plan Number: 09579687
Vision Coverage	YSP	(800) 877-7195	<a href="http://www.usp.com">www.usp.com</a>
Fitness Program	Well OnTarget (PPO & HMO/RL)	(855) 803-6448	<a href="http://members.hcss.net/wps/portal/wellontarget">members.hcss.net/wps/portal/wellontarget</a>
Disability Coverage	Prudential	(800) 842-1718	<a href="http://www.prudential.com">www.prudential.com</a>
Basic Life and Accidental Death and Dismemberment (AD&D) Coverage	Blue Cross Blue Shield of Illinois	(630) 236-5108	<a href="http://www.bcbsil.com/ancillary">www.bcbsil.com/ancillary</a>
Flexible Spending Accounts (FSAs) (health care and dependent care FSAs)	Health Equity/ WageWorks	(877) 924-3967	<a href="http://www.wageworks.com">www.wageworks.com</a>
Employee Assistance Program (EAP)	CompPsych/ Guidance Resources	(888) 628-4844	<a href="http://www.guidanceresources.com">www.guidanceresources.com</a> Company Code: PEGEAP
401(k)	Fidelity	(800) 835-5097	<a href="http://www.401k.com">www.401k.com</a>
Pension	HR Benefits Team	(630) 236-5108	<a href="http://HRBenefits@uhh.org">HRBenefits@uhh.org</a>

Questions? Contact [HRBenefits@uhh.org](mailto:HRBenefits@uhh.org) or Rachel Malone at (630) 236-5142

**HR**  
your benefits

## Opt-in (Totals as of 6/1/21)

Compliance email: 21,680 ↑ 296

Compliance text: 13,065 ↑ 308

General email: 31,815 ↓ 193

General text: 29,166 ↓ 30

## Print & Voice

- Mailings**
- COBRA follow-up letter
  - COBRA self-mailer
  - COBRA correction letter
  - Staff Plan SMM
- Robocall**
- COBRA recording

## Social Media

**THE UNITE HERE HEALTH CHICAGO HEALTH CENTER** is now offering the **Moderna COVID-19 vaccine** for hospitality industry employees & family (18 years and older only)

UNITE HERE HEALTH Chicago Health Center -- 218 S. Wabash, 4th floor -- Appointment Required

## Digital

- Email performance (past 30 days)**
  - 44,018 sends; 29% open rate; 10% click rate
- Email and text communications**
  - Free COBRA
    - Enroll for FREE COBRA
    - Reminder to enroll for FREE COBRA
    - Enrollment ends soon
  - Pulse redesign
    - Launched page May 17
- Coming up in June**
  - Internal
    - Strategic retirement webinar
    - Migration from Skype to Microsoft Teams

View previous dashboards at [www.uhh.org/dashboards](http://www.uhh.org/dashboards)