Communications Dashboard — November 2022



Aurora, IL 60598-0020

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Your vision benefit is

getting BETTER!

Read the SMM inside for details...

¡Su beneficio para la vista

está MEJORANDO!

Lea el interior de SMM

para más detalles...

HEALTH

Print

SMMs

- Atlantic City Casinos
- Atlantic City Non-Casinos
- Boston Area
- Chicago Hotels
- Chicago Restaurants
- Detroit Actives
- Food Service Plan
- Greater New York Regional Hotel Plan
- Los Angeles
- Midwest Casino
- Monterey Culinary Health Plans
- New York Plan
- Pittsburgh
- UNITE HERE Staff Plan Actives
- UNITE HERE Staff Plan Retirees

Flyers

- 100A Aramark at St. Peter's College
- Dental flyers
- Vision/Hearing Aid flyers

Enrollment materials

- Annual OLE enrollment postcard
- Annual 106, 202, 114A/414 enrollment postcard
- Compass @ CSU Stanislaus
- Facebook Chicago enrollment postcard
- Host @ St. Paul International Airport enrollment guide

Envelopes

- Davis Vision changes
- Vision/Hearing Aid Mailings
- Plan Unit 100 & 105
- Plan Unit 102, 202, & 376
- Plan Unit 108
- Plan Unit 114A, 114D, & 106
- Plan Unit 116 & 345
- Plan Unit 173A
- Plan Unit 175
- Plan Unit 376



Vision and Hearing Benefits

Starting January 1, 2023, you'll have:

-) A new Davis Vision plan with: Yearly benefits (vs. coverage every 24 months)
- \$0 copays for exams and glasses
- More money for non-Davis frames and contacts
- ake sure your doctor is in network.



2) A new hearing aid benefit (see below)

DAVIS VISION BENEFIT Covered once every calendar year	Network providers	Non-network providers
Eye Exams	\$0	1) Pay provider at time of service 2) Submit a claim to Davis 3) Get reimbursed: 575 maximum for an exam and 5175 maximum for all materials, evoluations, and fittings combined
Frames	\$0 for Fashion, Designer & Premier levels in Davis Vision Collection	
	\$150 allowance for other frames plus 20% off balance; no copay	
Lenses For extras such as tinting, scratch resistance, polycarbonate, progressive and blue light, check with Davis or your doctor to see how much you'll pay.	\$0 (single, bi-focal, and trifocal lenses)	
Contacts (instead of glasses)	\$0 for Davis Vision Collection	
	\$150 allowance for other contacts plus 15% off balance; \$60 allowance for evaluation & fitting; no copay	
Retinal Imaging (disease screening)	\$20 per exam	Not covered
HEARING AID BENEFIT Class I only	\$3,000 max reimbursement for prescription hearing aids every 3 calendar years (device only; exam is covered by your medical benefit)	
	receipt for your hearing aids along with a completed claim form to: claims@ nim form online at www.uhh.ora:it's in the "Forms" section of your plan page)	

Opt-in (Totals as of 12/1/22)

Compliance email: 22,654 **↑**394 General email: 29,117 **1** 204 **192** General text: 33,046

Digital

• Email performance (past 30 days)

- 16,276 sends
- 65% open rate
- 12% click rate

• Email and/or text communications

- Enrollment Emails:
- Virginia Commonwealth University
- Homewood Suites & Hyatt Place
- St. Louis University
- Pittsburgh Wyndham
- Senate & CVC
- Host at Atlanta
- Host at MSP
- Host at El Paso
- Host at Detroit
- Chartwell Seattle University
- Facebook at Flagship
- Aramark at Boeing
- Compass at CSY
- MHC Culinary
- Borenstein Caterers
- Other Emails:
- Summary of Material Modifications
- HRx BD Brand switch
- Plan 173A SPD correction notice
- Text Messages:
- HRx BD Brand Switch
- Atlantic City Health Fairs (Harrah's Caesars, Resorts, and Bally's)

Internal communications

- 2023 Pay and Holiday Schedules
- Staff Open Enrollment

What's next for December?

- Monterey and Atlantic City Health Fairs
- Monterey SMM
- Ft. Benning SAR

Dental Benefits Flyer



Starting January 1, 2023:

Your dental network is changing:

Only Delta Dental PPO providers are in network

— Delta Premier dentists like Dr. Linda Martin and Dr. Esmeralda Munoz
(Vista Robles Dental Group) will be paid like non-network dentists

You pay less when you use a Delta Dental PPO network dentist (see chart below)

) Your dental benefits are improving:

Higher annual maximum (now \$1,500 per person

Fillings covered at 100%

Delta Dental Premier or Non-Network Dentist \$0/person: \$0/family \$50/person: \$150/family Preventive & Diagnostic \$0 for fillings 50% Major Restorative Services

sample pricing above is for estimating purposes only and is subject to change

Social Media

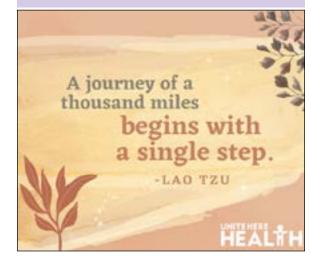






(800) 323-1743 or deltadentalil.com (click on "Find a Provider"

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Vision Benefits Envelope