

Communications Dashboard: August 2023

PRINT HIGHLIGHTS

SISCO Reminder flyer

376 direct pay flyer for tipped employees

AC Mammogram flyer

Links to print pieces



UNITE HERE HEALTH

ATTENTION: Members with dependents!

OCT 31

Submit required proof documents (marriage/birth certificates and tax forms) **for your spouse and/or children to SISCO by Tuesday, October 31, 2023. OR they lose health coverage!**

Read the instructions in the audit packet you received in the mail. Then, submit documents with your phone:

- Take photos of documents with your phone
- Upload them securely online at <https://siscoelig@unitehere.com> (or scan this QR code)
- Enter your last name, Audit ID code, and your date of birth
- You'll receive confirmation once your documents have uploaded successfully

For questions or more info, call SISCO: (833) 560-8255



BENEFITS PAYMENT DUE

Servers/bartenders: you must self-pay a portion of your benefits. Payments are due the 15th of every month.

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Important details
www.uhh.org/member

- Payments are due the 15th of the month before the coverage month. For example, if you need September coverage, your payment is due August 15th.
- For new hires: You have a payment deadline into the UH Member Portal.
- If you miss a payment, your coverage will end. Then you'll have to re-enroll your entire household by the 15th of the following October to re-enroll.
- Partial payments are not accepted—your entire pay is full.

HOW TO PAY

- Online: www.uhh.org/member (you'll need a bank account)
- Phone: (833) 637-3519 (ext 602 only)

GETTING STARTED

If you don't have a current or pending claim, you'll need to create one:

- Go to www.uhh.org/member and click the "New claim" button.
- Fill in the info that you'll need to file a claim:
 - Social Security or Tax ID#
 - Date of Birth
 - Claim type/Flare #
- Agree to the terms of use by reading them and clicking the box.

Once you're in the member portal, click "Payment" then "Self-payments." From there, just follow the steps.



40 or over?

Don't let your breast cancer risk go unchecked. Get more covered with the mobile mammography unit.

To schedule an appointment:
Call 664-677-6020 or visit www.uhh.org

Cost: Free to members
Dates: 10:00 AM - 4:00 PM, Monday - Friday, October 18 - November 15 - December 20
Hours: 10:00 AM - 4:00 PM
Locations: 1231 N. 4th Avenue, #400, Raleigh, NC 27601

UNITE HERE HEALTH

Compliance

- [Staff Welfare Plan SMM](#)

Educational

- [SISCO Reminder poster](#)

Enrollment

- [116 OLE for multiple employers](#)
- [173 OLE-CA](#)
- [376 DNC @ The Forum](#)
- [376 Thompson Hospitality @ Coppin State U.](#)



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DIGITAL HIGHLIGHTS

Monthly newsletter



Social media



View previous dashboards:
uhh.org/dashboards



Digital recap

Enrollment

- 102 No Fishing @ Superfrico
- 376 DNC @ The Forum
- 376 Paradies Lagardere @ DMW Airport
- 376 Thompson Hospitality @ Coppin State U.

Miscellaneous

- AC Eligibility Audit
- Monterey Eligibility Audit

Email stats

- 6,475 sends
- 60% open rate
- 5% click rate

Opt-in totals

Compliance

- 23,753

Generic Email

- 29,060

Generic Texting

- 34,459

