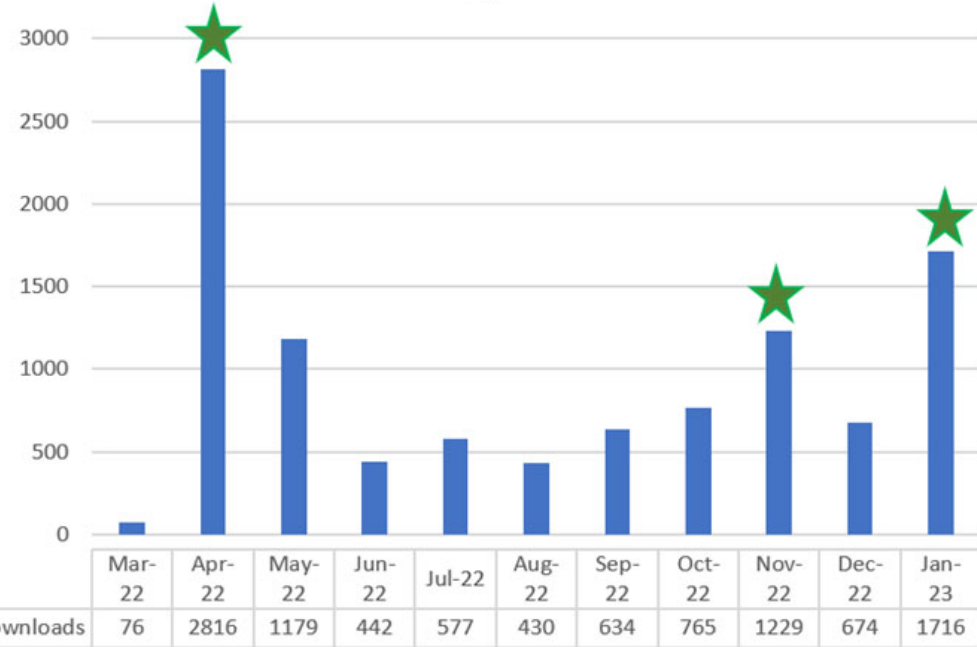


Communications Dashboard — January 2023

UHH Mobile App

Mobile App Downloads



*Stars represent months where communications sent a flyer, text, or email

10,538 mobile app downloads (as of 1/26/2023)

- April 18: email sent
 - April 28: text sent
 - Nov 3: SMM + mailing
 - Jan 18: email sent
- Ongoing communications include web banners, social media posts, flyers in mass mailings, and welcome packets.

Get your benefits app!
Download the UHH Member Portal

Same username and password as the member portal! Access ID cards, claims, and eligibility info.

AC Care Corner Poster

Get warmth · Give warmth



Our 3rd floor "Care Corner" is open!

- How to GET warmth**
Do you need a coat or blanket to help you through winter?
- Visit our private 3rd floor space and take what you need (leave the hanger)
 - All members welcome
 - Care Corner is open when the doctors are here
- How to GIVE warmth**
Do you have items to donate?
- We accept all sizes of:
 - New and gently used coats, scarves, and gloves
 - New blankets, sweatshirts, socks, and slippers
 - Bring donations to the 3rd floor front desk (outside the doctor's offices)



Opt-in (Totals as of 2/1/23)

Compliance email:	23,783	↑ 435
General email:	29,940	↑ 311
General text:	34,137	↑ 634

Digital

- **Email performance (past 31 days)**
 - 36,029 sends
 - 56% open rate
 - 5% click rate

Email and/or text communications

- Enrollment Emails:
 - FSP Yarzin Sella Facebook Meta
 - Chicago Blackstone
- Other Emails:
 - UHH Mobile App
 - AC enrollment correction notice
 - AC health center care corner
 - Delta Dental disruption notice
 - Chicago Health Center
- Text messages:
 - Atlantic City health fair

What's next for February?

- Compass at Flik enrollment
- Plans 178, 278, 100, 105 annual enrollments
- SBC email to opt-ins for select plans

Social Media



Breathing deeply
In moments of stress, or anytime during the day:

- Improves circulation
- Reduces anxiety
- Lowers blood pressure

University of Michigan

Newsletter

Featured News

- [Matthew Walker's Year-End Letter to Trustees](#)
- [Send us your Fund apparel selfies](#)
- [Adopt-A-Family Returns for the Holiday Season](#)

Business News

- [How to access your 1095s](#)
- [Register for a Performance Review Info session](#)
- [Executive Leadership Team \("ELT"\) Redesign](#)

Employee News

- [February Service anniversaries](#)
- [January New Hires](#)

Gallery

- [Adopt-A-Family 2022](#)

Social Media Gallery

- [View the Fund's social media gallery](#)

Email us news and suggestions at communications@uhh.org. Remember to follow the Fund on social media!

New Logo

Aurora Operations

View previous dashboards at uhh.org/dashboards

UNITE HERE HEALTH
PO Box 6020
Aurora, IL 60598-0020
www.uhh.org

The UHH Member Portal mobile app gives you 24/7 access to your benefits!

Scan the QR code or search "UHH Member Portal" in your app store.

UNITE HERE HEALTH

Get your benefits app!
Download the UHH Member Portal

Get 24/7 access to your benefits and more! Features include:

- Easy login—use the same username and password as the member portal (or create an account)
- Instant access to your medical ID cards
- View claims and eligibility information

Downloading the app is easy

- To download the UHH Member Portal app, use your camera to scan the code below (or visit the iPhone or Google Play app store)
- Once you download the app, you're ready to go!
- Questions? Visit uhh.org/contact

DOWNLOAD FOR IPHONE

uhh.org/app1

DOWNLOAD FOR ANDROID

uhh.org/app2

Mobile app functions vary by plan unit. Download the app for more information!

Print

- **Disruption Letters**
 - [175 Monterey Dental Disruption letter](#)
- **Enrollment Postcards**
 - [114 Blackstone Hotel](#)
 - [376 Yarzin Sella at Facebook-Meta](#)
 - [100 & 105 annual enrollment](#)
 - [278 annual enrollment](#)
- **Posters**
 - [Atlantic City "Care Corner" posters](#)