

# Communications Dashboard: June 2023

## PRINT HIGHLIGHTS

## Links to print pieces

### June SMMs Multiple plans

### Chicago Health Promoter brochure

### Enrollment guide Areas @ MSP Airport

June 2023 • Food Service Plan 379

**HMO PLAN**  
Your Health Insurance

There are two options for your HMO PLAN: **100 & 105** (PERMANENT) or **102R, 106, 108, 114, 116, 173A, 173R, 175, 178, 202, 278** (Temporary).

**GENERAL**

**Covid emergency ends**  
If you are in the Kaiser Permanente HMO option, this change only applies if you are in the HMO option.

- During the COVID-19 pandemic, you had more time to file or update your claim, enroll your dependent, or elect COBRA and make COBRA selections. This is no longer the case. If you have questions about your enrollment, contact your HR representative.
- Under California state law, you will get continued access to COVID-19 tests, vaccines, and treatment without cost-sharing at least through November 22, 2023. This time update regardless of whether you are enrolled in a new network provider. Make sure to update your network provider information.

Contact Kaiser Permanente if you have questions about your HMO benefits for COVID-19 testing or treatment (including vaccination): visit [www.kp.org](https://www.kp.org) or call (800) 962-6262.

**UNITE HERE HEALTH** (833) 637-3519 • [uhh.org/fsp](http://uhh.org/fsp)  
P.O. Box 6200, Aurora, IL 61708-0000

This document constitutes a Summary of Benefits and Features (SMBF) under the Employee Retirement Income Security Act of 1974, as amended, and summarizes the information that the Board of Trustees of UNITE HERE HEALTH (the Trustees) has determined to be material to the understanding of the terms of your Summary Plan Description (SPD). This SMBF does not constitute a contract and does not constitute a contract of insurance. It is not intended to provide a complete description of the terms of your plan. For more information, please refer to the SPD. If you have any questions about the terms of your plan, please contact your HR representative.



**Get free support & guidance for your healthcare journey**

The Fund's Health Promoters are ready to help!

**UNITE HERE HEALTH**

**UNITE HERE HEALTH**  
Your Health Plan

Food Service Plan 379  
Areas of Minneapolis, Aurora, and International Airport

**Welcome to UNITE HERE HEALTH!**

You have new health insurance through Areas & UNITE HERE Local 171

**Enroll June 20 – July 11, 2023**



### Compliance

- [Detroit Plan 345 SPD](#)
- June SMMs: [100 & 105](#), [102A](#), [102R](#), [106](#), [108](#), [114](#), [116](#), [173A](#), [173R](#), [175](#), [178](#), [202](#), [278](#), and [376](#)

### Educational

- [Chicago health promoter brochure](#)

### Enrollment

- [Areas enrollment guide](#)
- [Areas event poster](#)
- [LaSalle Hotel postcard](#)
- [LaSalle Hotel poster](#)



# Communications Dashboard: June 2023

## DIGITAL HIGHLIGHTS

### Monthly newsletter



### Social media



View previous dashboards:  
[uhh.org/dashboards](http://uhh.org/dashboards)



### Digital recap

#### Enrollments

- LaSalle Hotel
- Areas @ MSP
- FSP Reminder: ISS Guckenheimer @ Google

#### Miscellaneous

- Areas @ DMA self-pay flyer
- Via error notice
- June SMMs (multiple plans)

#### Internal Comms

- Sendio to Hornet security transition
- Microsoft Office secure email update
- New course vendor for BLC

### Email stats

- 24,466 sends
- 62% open rate
- 11% click rate

### Opt-in totals

#### Compliance

- 23,251

#### Generic Email

- 28,759

#### Generic Texting

- 33,916

