

# Communications Dashboard: November 2023

## PRINT HIGHLIGHTS

### Atlantic City 102 SMM

November 2023 • Atlantic City Casinos Plan Unit 102 Active

**MEDICAL**

The changes described in this SMM also affect your Summary of Benefits and Coverage (SBC). Remember, you can always get a copy of your SBC by visiting [www.uhh.org/library](http://www.uhh.org/library) or by calling (888) 437-3480.

**New copays for primary care provider (PCP) office visits and urgent care center visits**  
Effective January 1, 2024, your copays for PCP office visits and urgent care center visits are changing.

Your new copays	Network Provider	Non-Network Provider
Primary Care Provider (PCP) Office Visit	\$30 copay/visit	50% after deductible
Urgent Care Center	\$40 copay/visit	50% after deductible

Remember, PCP office visits are **FREE** at the UNITE HERE HEALTH – Health Center (Health Center) and at three ChesPenn Health Services locations in Pennsylvania! The Health Center and free primary care office visits at ChesPenn are not available to a dependent spouse if the Plan pays secondary to the spouse's other insurance. If you are not sure if the Plan pays secondary for your spouse, call the Fund at (888) 437-3480.

**UNITE HERE HEALTH** (888) 437-3480 • [uhh.org](http://uhh.org)  
P.O. Box 6020, Aurora, IL 60598-0020

This document constitutes a Summary of Material Modifications (SMM) under the Employee Retirement Income Security Act of 1974, as amended, and summarizes recent actions taken by the Board of Trustees of UNITE HERE HEALTH. It describes benefits and administrative changes affecting the information included in your Summary Plan Description (SPD). This SMM addresses changes to all benefits in your SPD and may include changes and benefits that don't apply to you based on your or your employer's elections. Please read this information carefully; then, keep it with your SPD for future reference. Except as described in this SMM, the information otherwise contained in your SPD continues to apply.

### Provider Spotlight for AC Health Center

**UNITE HERE HEALTH**  
Atlantic City Health Center

Meet Michael Lowe, APN

- 20 years of medical experience
- Focuses on patient care & disease management
- Speaks English
- Available Monday, Tuesday, Thursday & Friday
- Call for an appointment: (609) 570-2400

**Your Local 54 partner & one stop for FREE healthcare!**

### 175 Hospital prices presentation

Monterey has some of the highest priced hospitals in the state and the country, yet 2/3 of the workforce earns low wages in agriculture and hospitality.

Something is wrong with this picture...

Highest priced hospitals

2/3 of workforce earns low wages

Monterey hospital prices: A plan to win

## Links to print pieces

### Compliance

- [AC 102 SMM](#)

### Educational

- [175 Hospital prices presentation](#)
- [175 Salinas Valley Health flyer](#)
- [AC head of household letter](#)
  - [Spouse affidavit](#)
- [Monterey head of household letter](#)
  - [Spouse affidavit](#)

### Enrollment

- [100—3 ERs](#)
- [100 Sodexo—5 new ERs postcard](#)
  - [100 Sodexo poster](#)
- [100A Sodexo at Bloomberg Café](#)
- [105 Springhill Suites](#)
- [106—3 ERs](#)
- [106-202 Enrollment Postcard](#)
  - [106-202 poster](#)
- [114-414 Enrollment postcard](#)
  - [114-414 poster](#)
- [115 Quest/Noble Schools](#)

### Enrollment (continued)

- [376 Aramark at Phoenix](#)
- [376 Aramark at Columbus State](#)
- [376 Horseshoe Casino](#)
- [376 Host at Portland International](#)
- [376 Host at Spokane Airport](#)
- [376 Maryknoll-Centenary-Russell Sage](#)
- [376 New Vision-Kelber Catering](#)
- [376 Sodexo: Virgin Atlantic-JFK](#)
- [376 Utica University](#)

View previous dashboards:  
[uhh.org/dashboards](http://uhh.org/dashboards)



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## DIGITAL HIGHLIGHTS

### Monthly newsletter



**Featured News**

- Dolores Michael to ring in New Year with more Fun, less Fund
  - [View photos from the retirement celebration](#)
- Lisa Arambula embraces motherhood
- Enroll in a PerformYard Infessionion
- Deadline Extension and Infosessions for Resource Groups
- Prioritize your well-being
- A tribute to Veterans Day

**Business News**

- 2024 pay and holiday schedules
- Watch your mail: Benefit & Pension Statements
- Reminder about vendor gifts & meals
- Updated: Consultant/contractor hiring instructions
- Watch the all-employee video conference

**Employee News**

- December Service Anniversaries
- November New Hires

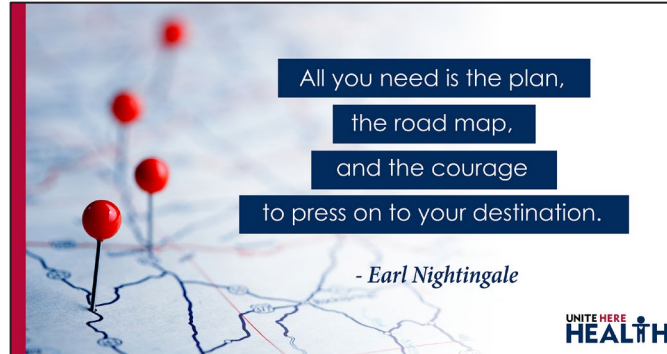
**Gallery**

- "Walk This Way" memorial for Bill Lavin
- Aurora Operations Tailgate Party
- UHH social media gallery

Email us news and suggestions at [communications@uhh.org](mailto:communications@uhh.org). Remember to follow UHH on social media!

[f](#) [in](#)

### Social Media



### Opt-in totals

### Email stats

**Compliance**  
33,599

**Generic Email**  
40,816

**Generic Texting**  
47,657

**Sends**  
21,219

**Open Rate**  
63%

**Click Rate**  
12%

## Links to digital pieces

### Compliance

- SMMs:
  - [100](#)
  - [102A](#)
  - [108](#)
  - [173A](#)
  - [173R](#)
  - [202](#)
  - [376](#)

### Educational

- [Direct Pay](#)
- [Salinas Valley Health](#)
- [SISCO audit \(passed\)](#)
- [SISCO pre-term \(incompletes\)](#)
- [SISCO pre-term \(no response\)](#)

### Enrollment

- [100 Sodexo—5 new ERs](#)
- [105 Springhill Suites](#)
- [106 Pittsburgh Wyndham](#)
- [115 Quest/Noble Schools](#)
- [376 Aramark at Columbus State](#)

### Enrollment (continued)

- [376 Aramark at Old Dominion](#)
  - [Event email](#)
- [376 Aramark at Phoenix](#)
- [376 Host at Portland International](#)
- [376 Host at Spokane Airport](#)
- [376 Hudson at Boston Airport](#)
- [376 Levy at George Brown](#)
  - [Event email](#)
- [376 Maryknoll-Centenary-Russell Sage](#)
- [376 New vision-Kelber Catering](#)
- [376 Sodexo: Virgin Atlantic-JFK](#)
- [376 Sodexo: U. of Mary Washington](#)
  - [Event email](#)
- [FSP – additional ERs](#)
- [OTG Washington Airport](#)
- [Sodexo — Delta Sky Club](#)
- [Reminder: 376 Host at Orlando](#)

