

Communications Dashboard: September 2023

PRINT HIGHLIGHTS

SISCO 102 Audit Packet

173A September SMM

376 annual enrollment postcards

Links to print pieces

Compliance

- [Annual SMM – multiple plans](#)
- [September SMM – multiple plans](#)

Educational

- [102 Atlantic City Sisco packet](#)
- [175 Monterey Sisco packet](#)

Enrollment

- [105 Sonesta Suites South Brunswick/Princeton](#)
- [105 Sonesta Suites Whippany](#)
- [114A Sable at Navy Pier enrollment guide](#)
- [114A Sonesta Randolph](#)
- [114D HMS Host O'Hare enrollment guide](#)
- [Capital One](#)
- [Capital One Dental & Vision](#)

SISCO
Experience the Benefits.

UNITE HERE HEALTH

[NAME] [ADDRESS] [CITY] [STATE] [ZIP]

Sept. 1, 2023

ACTION REQUIRED:
Submit documents for dependents to SISCO by Oct. 31, 2023 or your dependents lose coverage!

Dear [FIRSTNAME],

Recently, you received letters from your union's health fund—UNITE HERE HEALTH ("the Fund")—about our organization, SISCO, and the audit we're conducting to make sure only eligible dependents are using benefits.

You MUST submit required proof documents (birth certificate, marriage certificate, tax forms, etc.) for your dependents by Tuesday, October 31, 2023, so we can make sure your dependents are eligible for health coverage through the UNITE HERE HEALTH benefit plan.

Dependent eligibility is not always easy to understand so we are here to help. Complete this important process to avoid delays or denials of future claims for your dependents.

In this packet, you'll find:

- Your Audit ID Code **1628611928010101** — WRITE THIS NUMBER DOWN IN A SAFE PLACE.
- **Health Form Information Update (form)** — MAKE SURE ALL INFORMATION IS CORRECT AND MAKE CHANGES, IF NECESSARY.
- **Other Insurance Verification for Spouses (form)** — IF YOU'RE MARRIED, YOU MUST SUBMIT THIS FORM.
 - o PLEASE NOTE: If your spouse is entitled to group health plan coverage through their own employer, they must enroll for coverage through their employer's plan. Your spouse MUST take that coverage first and the Fund will pay as a secondary payer. Benefits would then be coordinated. In place since 2013, this rule helps protect the money set aside for your healthcare expenses.
- **Spousal Employer Verification (form)** — IF YOU'RE MARRIED AND YOUR SPOUSE IS EMPLOYED, YOUR SPOUSE MUST GET THEIR EMPLOYER'S SIGNATURE ON THIS FORM.

September 2023 • UNITE HERE Staff Plan Unit 173 Actives

PPO PLAN
(Blue Cross Blue Shield)

These changes only apply if you have the PPO PLAN with BLUE CROSS BLUE SHIELD. If you have the HMO PLAN with KAGER FARMAN/ITE, this change does not apply to you.

PRESCRIPTION DRUG

Changes to your free glucometer program
This change only applies if you are in the PPO benefit option.

You can still get a free glucometer once every 12 months. However, some changes have been made to the program:

- The manufacturers will provide one free glucometer every 36 months:

FREE Glucometers	
OneTouch (by LifeScan) www.OneTouch.or.depoints.com (800) 668-7148 Order code: 573EXP333	FreeStyle (by Abbott) www.ChooseFreeStyle.com (866) 224-8892 Order code: RAFTLWP

Take your voucher and glucometer prescription to a network pharmacy. Your meter will be sent to the address you provide during the ordering process.

Manufacturers program details like glucometer model, order code, and other details may change from time to time. Visit www.hospitalrx.org for the most current information.

UNITE HERE HEALTH (866) 686-0003 • uhh.org UNITE HERE! Staff

This document constitutes a Summary of Material Modifications (SMM) under the Employee Retirement Income Security Act of 1974, as amended, and summarizes recent actions taken by the Board of Trustees of UNITE HERE HEALTH. It describes benefits and administrative changes affecting the information included in your Summary Plan Description (SPD). This SMM addresses changes to all benefits in your SPD and may include changes and benefits that don't apply to you based on your or your employer's elections. Please read this information carefully; then, keep it with your SPD for future reference. Except as described in this SMM, the information otherwise contained in your SPD continues to apply.

¡Inscríbese o haga cambios antes del 30 de octubre!

- Visite uhh.org/enroll
- O llame a nuestro número de teléfono de inscripción: (833) 569-9638

Prepárese para el momento de la línea o empleador para obtener ayuda.

¿Necesita inscribir dependientes? Lo que necesitará:

- Certificado de matrimonio (para su esposo)
- Certificado de nacimiento (para su hijo)

Si usted desea tener los certificados en el idioma español, comuníquese con nosotros al 833-569-9638.

Enroll or make changes by October 30!

- Visit uhh.org/enroll
- Or call our enrollment number: (833) 569-9638

All your union representative or employer for help.

Enrolling dependents? What you'll need:

- Marriage certificate for a spouse
- Birth certificate for a child

Your last day to turn in certificates is October 30. If you have questions about your dependents, contact your employer.

You will be notified if your enrollment is approved. An approval letter will be sent to you. You may need to provide additional information to complete your enrollment. Please read the information carefully. If you have any questions, contact your union representative or employer for help.

Si tiene cobertura COBRA
Puede hacer cambios a su cobertura durante este inscripción abierta. Llame al (833) 569-9638 para más detalles.

Notice of Special Enrollment Rights
If you are eligible for special enrollment coverage under UNITE HERE HEALTH, you may be able to enroll yourself and your dependents in a Sisco Plan if you have the other coverage. You may also be able to enroll yourself and your dependents in a Sisco Plan if you have the other coverage. You may also be able to enroll yourself and your dependents in a Sisco Plan if you have the other coverage. You may also be able to enroll yourself and your dependents in a Sisco Plan if you have the other coverage.

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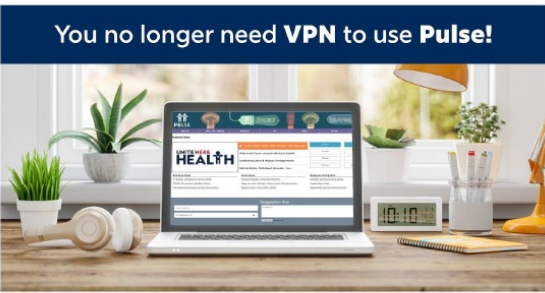
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DIGITAL HIGHLIGHTS

Monthly newsletter



You no longer need VPN to use Pulse!

FEATURED NEWS

- [Including pronouns in email & ADP](#)
- [Armin Weber retires after 44 years with the Fund!](#)
- [Celebrating Latino & Hispanic Heritage Month](#)
- [Remembering our participants on 9/11](#)

EMPLOYEE NEWS

- [Atlantic City Office named Workplace of the Week](#)
- [Patricia Robles, Participant Advocate - Las Vegas, says "I do"](#)
- [October Service Anniversaries](#)
- [September New Hires](#)



BUSINESS NEWS

- [VPN no longer required for Pulse access](#)
- [Discrimination & Harassment Prevention Training](#)
- [What to do if your computer/device is hacked](#)
- [2023 John Wilhelm Endowed Scholarship Recipient: Diana Navarez](#)

GALLERY

- [UHH social media gallery](#)
- [Armin Weber retirement celebration](#)

Email us news and suggestions at communications@uhh.org. Remember to follow UHH on social media!

Social media



View previous dashboards:
uhh.org/dashboards



Digital recap

Compliance

- [Annual & September SMMs – multiple plans](#)

Enrollment

- [105 Sonesta Suites South Brunswick/Princeton](#)
- [114A Sonesta Randolph](#)
- [116 annual](#)
- [173 CA annual](#)
- [Barclays Center New employees](#)
- [Barclays Center Waive coverage](#)
- [Capital One Dental and Vision](#)
- [Capital One Medical](#)
- [Envue enrollment](#)
- [HMS Host at O'Hare](#)
- [Hotel Cass enrollment](#)
- [Lirica at Navy Pier](#)

Miscellaneous

- [Chicago Health Center](#)
- [Direct Pay](#)
- [Reminder: Direct Pay](#)

Opt-in totals

Compliance

- 25,074

Generic Email

- 30,556

Generic Texting

- 34,945

Email stats

- 25,892 sends
- 62% open rate
- 7% click rate

