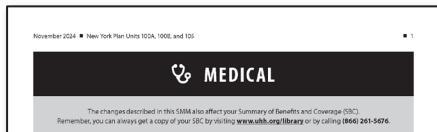


Communications Dashboard: November 2024

PRINT HIGHLIGHTS

SMM Mailing



New network, new rules for transplant and CAR-T services

Where to get the best affordable care!

\$0 - \$10 copay Your Primary Care Provider (PCP) 	PCPs know your health history and are best for routine medical care and issues that aren't urgent. • \$0 for visits at the Union Health Center • \$60 locations throughout the five boroughs at Advocate Care Physician Group and Monterefore Medical Group • Use HORIZON's doctor finder to locate network providers who offer \$0 preventive (annual) care and \$10 PCP visits	  Advocate Care Physician Group
\$10 copay Urgent Care Center (UCC) 	UCCs are best for urgent medical needs that aren't life threatening. • They take walk-ins and offer x-rays. • Many are open in the evenings – as late as 9 p.m. (for one 11 p.m.) • You can get virtual care 24/7 at Summit Health & City MD	  Advocate Care Physician Group
\$150 copay Emergency Room (ER) 	ERs are best for serious health issues or urgent after-hours care. • Open 24/7 with staff ready to help • They have longer wait times • You pay more	  City MD

*Class II: Benefits for facility services limited to \$900/visit

Annual Enrollments



Links to Print Pieces

Compliance

- *SMMs*:
Atlantic City [102 actives](#); [102 retirees](#); [202](#); California [175](#); [178](#); [278](#)
Midwest [106](#); [114A](#); [114D](#); [116](#); National [173 actives](#); [173 retirees](#); [376](#); New York [100AB-105](#)
- *Flyers*: [Amwell](#); [EOB](#); [Where to get the best affordable care \(100A\)](#)

Enrollment

- *Annual:*
[106](#); * [202](#); * [Aramark at Brandeis University \(376\)](#); [Embassy Suites \(114D\)](#)
- *Benefit Changes:*
376 [Sodexo: Free single \(4 employers\)](#); * [Guest Services: Free single & STD \(4 employers\)](#)*
- *New:*
114D [Guaranteed Rate Medical](#)
202 [Mt. Sinai Health Partners](#)
376 [Aramark at Chubb](#); [Aramark at NBA & Fiserv](#); [Aramark at Tulane University](#)*

**See corresponding email in next month's dashboard*



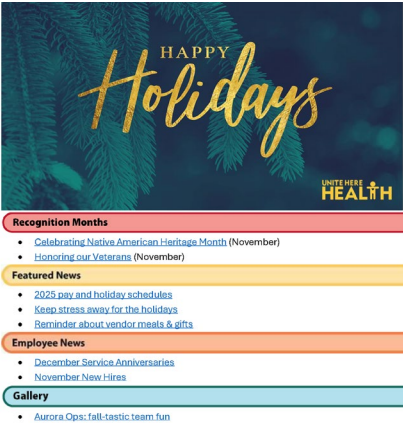
Communications Dashboard: November 2024

DIGITAL HIGHLIGHTS

Social Media



Monthly Newsletter



Links to Digital Pieces

Enrollment

- *Annual:*
 - 106 [Pittsburgh Wyndham](#)
 - 376 [Aramark at Brandeis University](#)
- *Benefit changes:*
 - 376 [Sodexo at East Orange School District Dental](#); [Sodexo Employers Life](#)
- *Correction:*
 - 114D [Embassy Suites](#)
- *New:*
 - 114D [Guaranteed Rate Medical](#)
 - 202 [Mt. Sinai Health Partners](#)
 - 376 [Aramark at JMU](#); [Aramark at NBA & Fiserv](#); [Aramark at UNLV](#)
 - [Chartwells \(Compass\) at Connecticut College](#); [Eurest \(Compass\) at Microsoft](#)
 - [Host at Charlotte/Douglas Airport](#); [Host at Ronald Reagan Washington Airport](#)
 - [Sodexo at American Airlines Lounges at Charlotte/Douglas Airport](#);
 - [Sodexo at American Airlines, Delta & United Lounges at Ronald Reagan Washington Airport](#);
 - [Sodexo at Fannie Mae Kitchen](#); [Sodexo at Google Columbus](#);
 - [Sodexo Government Services at FDA](#); [Sodexo at The Pass Union City](#); [Sodexo at Vineland](#)
 - [Sodexo at UCMO, UMSL & Lincoln University](#);
 - [World Concourse & Hudson at Newark Liberty Airport](#); [World Duty Free at Portland Airport](#)
- *Reminders:*
 - 376 [Sodexo Government Services at US FDA](#); [Sodexo at UCMO, UMSL, & Lincoln University](#)

Reminders

- [Atlantic City vaccine clinic](#)
- [Delta Dental issue](#)

Email Stats

Sends

11,240

Open Rate

48%

Unsubscribes

12

Opt-In Totals

Compliance

35,906

Generic Email

65,265

Generic Texting

42,596

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