

Communications Dashboard: September 2024

PRINT HIGHLIGHTS

Suicide Awareness

Remove this card and keep it in your wallet!

You matter HERE
24-HOUR NATIONAL SUICIDE & CRISIS LIFELINE: CALL/TEXT 988

Make a Union Health Center appointment: (609) 570-2400, #6
M&W: 8 am-7:30 pm, T&TH: 8 am-4:30 pm, F&S: 8 am-noon

an this QR code for other resources in Atlantic County

UNITED HERE HEALTH
Atlantic City Health Center
1801 Atlantic Ave 3rd floor, Atlantic City, NJ 08401

Remember! Your plan offers FREE mental health & addiction services
¡Recuerde! Su plan ofrece servicios GRATUITOS de salud mental y adicciones para miembros y dependientes (mayores de 16 años).

Make an appointment TODAY to talk to someone.
Call: (609) 570-2400, option 6
Mon & Wed: 8:00 am - 7:30 pm
Tues & Thurs: 8:00 am - 4:30 pm
Fri & Sat: 8:00 am - noon

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**Penn
Cancer**

Atlantic City Self-Pay

Log into the member portal to view and apply vacation bank hours before you make a self-payment.
Contact (888) 437-3480 for help.

How to make a self-payment:
If you don't have a member portal account, you'll need to create one.

- 1 Go to uhh.org/member
- 2 Click the "New User" button
- 3 Fill in the web form. You'll need this information:
 - Social Security #
 - Date of birth
 - Email or cell phone #
- 4 Agree to the terms of use by reading them and clicking the box

Once you're in the member portal, click "payments" then "self-payments." From there, just follow the steps.

You can also make self-payments by:

- **Phone**—call (888) 437-3480; press "0" and follow the prompts you'll need your Social Security number, zip code, and payment method)
- **Mail**—send your check to: UNITED HERE HEALTH, PO Box 809328, Chicago, IL 60680

How to apply vacation bank hours
Log into member portal. Go to "Work History," click on "Vacation Bank" and then click on the "Transfer" button.

- Step 1 Select the Work History month you want to transfer vacation hours TO.
- Step 2 Select the available vacation banked months you're transferring FROM.
- Step 3 Specify the number of vacation hours you want to transfer.

Click "Transfer" button to transfer the hours.

If you are still short of hours, you can click "Make Payment".

What to know about making self-payments:

- Payment is due by the 15th of the month BEFORE the coverage month.
- Pay by credit card or ACH (electronic check).
- Partial payments are not accepted—you must pay in full.
- If you miss a payment, your coverage will end.

Frequently asked questions

How do I become eligible?

1. Work for an employer that pays contributions to UNITED HERE HEALTH.
2. Meet any waiting period requirements (see your CBA).
3. Work 6 months in a row with a total of at least 720 hours. (You need at least 1 hour of work in each month).
4. Coverage begins after a 2-month waiting period. For example, if you work January–June, your coverage starts in September.

How do I stay eligible?
Work at least 120 hours each month.

What if I am short hours?
Make self-payments. Also, make sure that:

- You were eligible for coverage the month before.
- You had 500 applied hours in the twelve months immediately preceding the month you are making a self-payment for.

Applied hours include work hours, vacation/PTO hours, hours reported by your employer as New Jersey sick leave, disability credit hours, and FMLA hours. (They don't include self-pay hours.)

UNITED HERE HEALTH Penn Medicine

Cancer Care Program—\$0 copays
Programa de atención del cáncer: copagos de \$0
(609) 402-3102

Bring this to all your appointments: it has important info for your doctor! Lleve este material a todas sus citas: contiene información importante para su médico!

How to send prescriptions

Electronically:

- Listed as "UNITED HERE HEALTH Pharmacy"
- Locate us with ID# 3148524
- 1801 Atlantic Ave. 3rd floor, Atlantic City, NJ 08401

By phone or voicemail:

- (609) 441-7190
- Dial 1, 1, 0 to reach pharmacist
- Dial 1, 1, 1 for voice mailbox

By fax: (609) 441-7196

Online:

- <https://www.uhh.org/hospitaltyrx/providers>

Links to Print Pieces

Compliance

- [Annual SMM](#)
- Required notices:
[102 retirees; 106; 108; 173 actives; 173 retirees; 345 actives; Remaining plans](#)

Educational

- [Atlantic City self-pay tri-fold](#)
- [Penn Cancer ID card](#)
- Suicide awareness: [tri-fold](#); [punch-out card](#)

Enrollment

- [114D Bally's Chicago Casino](#)
- [114D SSP America at Midway](#)
- [376 Aramark at Capital One Headquarters](#)
- 376 Capital One:

Benefits: [Dental/vision](#); [Medical/dental/vision](#)

- [376 Sodexo at Boston Logan Airport](#)
- [376 Sodexo at US Marine Corps Indian Head](#)
- 376 STD:

Benefit changes: [Aramark at Simmons University](#); [Sodexo at House of Representatives](#); [Yarzin Sella at Facebook/Meta](#)

- [376 Villa at Newark Liberty Airport](#)



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DIGITAL HIGHLIGHTS

Monthly Newsletter



Open Enrollment

- [Key dates for Open Enrollment](#)

Recognition Months

- [Celebrating Hispanic Heritage Month at our organization](#) (September)
 - [View our gallery of notable Latino/Hispanic figures](#)
- [Honoring our members on 9/11](#) (September)
- [Raising awareness for Disability Pride Month at the Fund](#) (September)
- [September marks Suicide Prevention Month](#) (September)

Featured News

- [HCD challenges high hospital rates in Monterey](#)
- [Harassment Prevention Training \(9/30-10/28\)](#)
- [Keep your sensitive info safe](#)
- [Stay protected against the flu & COVID](#)
- [New BLC courses to develop your career](#)
- [Fall Into Fitness Challenge sign-up](#)

Employee News

- [Bobby Holden welcomes baby boy](#)
- [October Service Anniversaries](#)
- [September New Hires](#)

Gallery

- [UHH on social media](#)

Email us news and suggestions at communications@uhh.org. Remember to follow UHH on social media!



uhh.org/dashboards

Social Media



Talent

New online courses to jump start your development!

As you experience new demands and challenges, it's more important than ever to take charge of your development and **keep learning, growing, and developing.**

Good news! The BETTER Learning Center (BLC) can help. With more than **900 online courses** — many of which are new — the BLC offers myriad ways to improve existing skills and develop new ones. And, as you'll see below, many course categories align with the Fund's Professional Effectiveness Dimensions.

Why wait? **Get started now!**

- Talk with your supervisor about which skills to work on
- Select specific courses
- Finalize your plan

How to find a course

Log on to the BLC: <https://bhc.myabsorb.com>

1. Browse categories (or)

- Click on the catalog button
- View the categories; click on one to see subcategories and courses

2. Search by keyword

- Click on the search icon and type in a key word



Links to Digital Pieces

Compliance

- Annual mailing: [100A/100B/105](#); [102 retirees](#); [106](#); [108](#); [173 actives](#); [173 retirees](#); [345 actives](#); [376](#); [Remaining plans](#)

Enrollment

- [114D SSP America at Midway](#)
- 116 Midwest Casino: *Rights*: [Dependent](#), [Regular](#)
- [173 UNITE HERE California](#)
- [376 Aramark at Capital One Headquarters](#)
- 376 Capital One: *Benefits*: [Dental/vision](#); [Medical/dental/vision](#)
- [376 Food Service annual enrollment](#)
- [376 Sodexo at US Marine Corps Indian Head](#)
- 376 STD: *Benefit changes*: [Aramark at Simmons University](#); [Sodexo at House of Representatives](#); [Yarzin Sella at Facebook/Meta](#)

Text Message Campaigns

Contact Manager

- Accident Information forms
- Member bad addresses
- Online enrollment (7 versions)

Hustle

- *Disruption*: \$0 benefit for cancer care at MD Anderson ended
- *Education*: Biometric screening, Diabetes, Healthier Me class
- *Enrollment*: Aramark at Capital One, Yarzin Sella at Facebook/Meta

Mobile Commons

- Food Service Plan enrollment

Email Stats

Sends

46,604

Open Rate

60%

Unsubscribes

31

Text Stats

Unsubscribes

30

Opt-In Totals

Compliance

32,156

Generic Email

63,019

Generic Texting

39,099

