

Communications Dashboard: January 2025

PRINT HIGHLIGHTS

Glucometer Postcard SMM

Monterey Benefit Changes Overview Flyer

Links to Print Pieces

UNITE HERE HEALTH
P.O. Box 6557, Aurora, IL 60598-0557
Plan Units 100A, 102R, 202, 114A, 114D & 116
FORWARDING SERVICE REQUESTED

Nueva forma de conseguir un glucómetro GRATIS

El número de teléfono y el sitio web de LifeScan que se muestran en su SPD ya no funcionan.

Para obtener un glucómetro OneTouch de LifeScan en el futuro, lleve su receta de glucómetro a una farmacia de la red. Asegúrese de traer la siguiente información:

Glucómetro LifeScan OneTouch aparate

- BIN: 601341
- RxPCN: OHS
- Group ID#: OH6504161
- ID#: NOCHARGE MTR

Consulte su SPD o visite www.hospitalityrx.org para obtener más información sobre glucómetros gratuitos, incluyendo los límites de frecuencia y cómo obtener uno de Abbott.

Este documento presenta un resumen de las modificaciones de material de SMM, según sus reglas en inglés, según la Ley de Seguridad de Ingresos para los Empleados (ERISA), según sus reglas en español, de 10% según entendido, y presenta las medidas que se toman al Comité de Administración de UNITE HERE HEALTH. Un comité de administración y modificaciones en los beneficios que afectan la información incluida en la Descripción resumida del Plan (SPD), según sus reglas en inglés. (SMM) sobre los cambios que afectan todos los beneficios generados en la SPD y puede incluir modificaciones y beneficios que no rigen en su caso particular, según las elecciones que realiza su empleador.

Lee con atención la información y guárdala junto con su SPD, para futura referencia. Excepto por lo descrito en el SMM, la información que contiene el SPD continúa vigente.

New way to get a FREE glucometer

The LifeScan phone number and website shown in your SPD no longer work.

To get a free OneTouch glucometer from LifeScan moving forward, take your glucometer prescription to a network pharmacy. Make sure to bring the following information:

Free LifeScan OneTouch Glucometer

- BIN: 601341
- RxPCN: OHS
- Group ID#: OH6504161
- ID#: NOCHARGE MTR

See your SPD or visit www.hospitalityrx.org for more information about free glucometers, including frequency limits and how to get one from Abbott.

This document constitutes a Summary of Material Modifications (SMM) under the Employee Retirement Income Security Act of 1974, as amended, and summarizes recent actions taken by the Board of Trustees of UNITE HERE HEALTH. It describes benefit and administrative changes affecting the information included in your Summary Plan Description (SPD). This SMM addresses changes to all benefits in your SPD and may include changes and benefits that don't apply to you based on your or your employer's elections.

Please read this information carefully; then, keep it with your SPD for future reference. Except as described in this SMM, the information otherwise contained in your SPD continues to apply.

Coming April 1, 2025:
Changes to eligibility and enrollment

Coming April 1, 2025:
Changes to help you stay healthy AND protect your benefits

PCP visits cost less: \$10

- Make sure you have a Primary Care Physician (PCP) and see them regularly.
- Your PCP knows your health history and can coordinate your care. They also make sure you get preventive screenings.

Mental health/substance abuse visits cost less: \$10

Urgent care visits: \$35

- Use Urgent Care Centers like Doctors on Duty and MoGo when you have an urgent health issue but can't get an appointment with your PCP.

Specialist visits: \$40

- Your PCP can help you decide when it's time to see a specialist.

Save money on prescriptions:

- Medications for diabetes, high blood pressure, and high cholesterol will cost you less than other drugs (see ChroniCare copays below). To learn more, call (844) 813-3860 or visit hospitalityrx.org.
- Other ways to save:
 - Use generic drugs (see copays below)
 - Enroll in our mail order program and get a 3-month supply for the price of 2; call (844) 813-3860

NEW! Free care (\$0 copays) at:

- **Santa Lucia Medical Group** (primary care and labs)
1336 Nativity Rd., Salinas
(831) 754-4444 | santalucia.com
- **Pacific Cancer Center** (cancer treatment, including office visits and chemotherapy)
5 Harris Ct., Building T, Suite 201,
Monterey (in Ryan Ranch)
(831) 375-4105 | pacificcancercenter.com

	What you pay for formulary prescription drugs starting April 1, 2025			
	Retail pharmacy (up to a 34-day supply)		Mail order pharmacy (up to a 90-day supply)	
Preventive healthcare services drugs	\$0			
Generic and some brand drugs	ChroniCare	Other	ChroniCare	Other
	\$5	\$10	\$10	\$20
Preferred drugs	ChroniCare	Other	ChroniCare	Other
	\$10	\$30	\$20	\$60
Non-preferred drugs	\$50		\$100	
Select specialty and select biosimilar drugs	Not covered		Generic	Brand
			\$20	25%

Non-formulary prescription drugs and supplies: not covered without an exception.

HOW TO MAKE A SELF-PAYMENT:
You can pay by credit card or ACH (electronic check).

- On the portal: uhh.org/member
- By phone: (855) 483-4373
- Or, mail your check to:
UNITE HERE HEALTH
PO Box 809328
Chicago, IL 60680

Payments are due the 15th of the month before the coverage month.

Questions about your benefits?
Call Member Services: (855) 483-4373

The UHH Member Portal mobile app gives you 24/7 access to your benefit! Scan the QR code below or search "UHH Member Portal" in your app store.

iPhone Android

Compliance

- [Summary Annual Report](#)
- OneTouch glucometer SMMs:
[100, 105; 102A, 102R, 202, 114A, 114D, 116 106; 108; 173A, 173R, 178 PPO, 376 PPO; 175](#)
- [175 benefit changes SMM](#)

Education

- [175 benefit changes overview flyer](#)

Enrollment

- [Annual Enrollments: 100/105*](#)
- [NY Meadowlands*](#)
- [Benefit Change: 376 Sodexo at Delta Sky Club Austin*](#)
- [New: 105 Extended Stay*](#)
- [376 Compass at IBM](#)

Jan. 31 updates to BAAGs

- New York: [100A; 100B; 105](#)

*See corresponding email in next month's dashboard

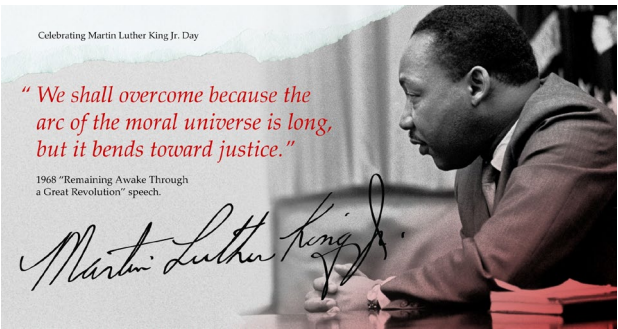


Communications Dashboard: January 2025

OPT-IN TOTALS

Compliance email:	36,323	↑	555
General email:	62,689	↑	17
General text:	42,825	↑	604
EOB email:	119	NEW	
EOB text:	23	NEW	

Social Media



uhh.org/dashboards

Monthly Newsletter



Recognition Months

- [Celebrating Black History Month](#)

Featured News

- [Matthew's Year-End Letter to Trustees](#)
- [Las Vegas Community Celebrates the Groundbreaking of Culinary Health Center – Tropicana](#)
- [Changes to Commuter Plan Enrollment Process](#)
- [Infosessions for Individual Development Plan \(IDP\)](#)
- [Adopt-A-Family 2024: Las Vegas team spreads holiday cheer to Virgin Strikers and their families](#)
- [Fund creates BETTER values video](#)
- [New Membership points to collaboration, dedication](#)
- [401\(k\) Beneficiary Designations are now digital](#)

Employee News

- [January New Hires & Promotions](#)
- [February Service Anniversaries](#)
- [Galaxia Canada is Operations Employee of the Month](#)
- [Mariana Blackwell welcomes a baby boy](#)
- [Floisa Cano welcomes a baby girl](#)
- [Dulce Gutierrez-Amaro welcomes a baby boy](#)
- [Cindy Pearson Retires after 18 years at the Fund](#)

Gallery

- [Adopt-A-Family Strikemas 2024](#)
- [C&E holiday lunch](#)
- [Culinary Health Center - Tropicana Groundbreaking](#)

Email us news and suggestions at communications@uhh.org. Remember to follow UHH on social media!



Text Message Campaigns

Contact Manager

- Accident information forms
- Member bad addresses
- Online enrollment (7 versions)

Hustle

- 376 Aramark at Samsung Headquarters
Compass at IBM
SSP at Phoenix Sky Harbor Airport

Text Stats

Sends

4,117

Unsubscribe Rate

1.09%

Undelivered

56

Links to Digital Pieces

Compliance

- SMMs:
[100](#), [105](#); [102A](#), [102R](#), [202](#), [114A](#), [114D](#), [116](#)
[106](#); [108](#); [173A](#), [173R](#), [178 PPO](#), [376 PPO](#); [175](#)

Enrollment

- Benefit Change:
[376 SSP at Phoenix Sky Harbor Airport](#)
- New:
[376 Aramark at Samsung Headquarters](#)
[Compass at IBM](#)

Email Stats

Sends

22,872

Open Rate

64%

Unsubscribes

8

