

# Communications Dashboard: July 2025

## PRINT HIGHLIGHTS

### NEW Benefits

### Summaries of Material Modifications

### Links to Print Pieces

#### Action Required

- Spousal verification: [Atlantic City postcard](#)

#### Compliance

- SMMs:  
Atlantic City: [102 actives-202](#); [102 retirees](#)   
California: [175](#); [178](#); Midwest: [106](#); [114-115](#); [116](#)   
National: [173 actives](#); [173 retirees](#); [376](#)   
New York: [100-105](#) 

#### Education


- Atlantic City Health Center: [construction poster](#)
- Preventive screening checklist: [for men](#); [for women](#)

#### Enrollment

- New employers:  
[114 The Thompson Hotel Chicago](#)  
[376 Sodexo at Colorado Convention Center](#) 
- New benefits:  
[105 Hampton Inn Albany](#)  
[376 OTG at Newark Liberty Airport](#)  
[SSP America at Indianapolis Airport](#)

#### Internal

- SMM: [Staff Welfare Plan](#)

 = Corresponding email in next month's dashboard

#### Hampton Inn Albany

Enroll July 21 – August 8, 2025

Nueva opción de seguro de salud a través de Hampton Inn y NYHTC!

- La cobertura (para empleados y sus dependientes) incluye cobertura médica, medicamentos recetados, dentales, visión, seguro de vida y AD&D y cuenta \$25 por mes (según el CBA) que a cambio, otorga esta información en sí misma.
- Los empleados que no se inscriban permanecerán en el plan del empleador.
- Para elegir cobertura individual o familiar, los empleados deben inscribirse del 21 de julio al 8 de agosto de 2025.

#### SSP America Indianapolis

Great news: New benefits + free single coverage option!

Local 23 and your employer are changing your health benefits (insurance) so you pay less! Starting August 1, 2025, your Food Service Plan benefits include:

- Your choice of medical: NEW Silver Plus PPO (free for single coverage) or Gold Plus PPO (Platinum coverage is ending)
- NEW Dental PPO
- Vision
- Life/ADD (employees only)
- NEW Short-term Disability (\$200/26 weeks; employees only)

If you have UNITE HERE HEALTH's Platinum coverage and aren't making changes, you (and any covered dependents) will be automatically moved into the Gold PPO medical plan.

**ACTION REQUIRED! Enroll July 8 - 18, 2025:**

- If you want to enroll for the first time, change your coverage, or add dependents (co-premium required).
- If you don't have UNITE HERE HEALTH coverage and we don't hear from you, you'll be automatically enrolled in free single Silver Plus PPO for benefits effective 9/1/25 (unless you waive with proof of other coverage).

**How to enroll:**

- Visit us online: [uhh.org/enroll](#)
- Or call our enrollment number: (833) 569-9638

Ask your union representative or employer for help.

**What you'll need:**

- Marriage certificate (if you're enrolling a spouse)
- Birth certificate (if you're enrolling a child)

Your last day to turn in certificates is July 18.

**Watch for a new ID card** (if you're enrolling for the first time or changing your medical plan).

You will be notified if your enrollment is approved. An approved enrollment does not guarantee health coverage. You must meet the requirements for coverage under your collective bargaining agreement, or there must be another written document providing for contributions to be paid to the fund on your behalf. In addition, you and your dependents must meet the plan requirements for coverage.

If you have COBRA coverage, you can make changes to your coverage during this open enrollment. Call (833) 569-9638 for details.

#### OTG Newark

July 21 – 25, 2025

Coverage includes: Medical, Prescription, Dental, Vision, Life, AD&D, and more.

La cobertura incluye: Gold Plus PPO medical, PPO Dental y vision.

NUEVO: Opción de seguro de salud gratuito para empleados!

A partir del 1 de agosto, la cobertura médica individual (para empleados) será GRATUITA! Se requieren copagos para otros beneficios y para los dependientes, así como dependerá de los beneficios retrocedidos y de quién esté cubierto.

Para inscribirse, hacer cambios o verificar la cobertura, regístrate en línea o llámalo.

**DEL 21 AL 25 DE JULIO DE 2025**

Si tienes cobertura COBRA, puedes hacer cambios en tu cobertura durante esta inscripción abierta. Llámalo al (833) 569-9638 más detalles.

#### Staff MEDICAL

##### Changes to your PPO Plan

Effective June 1, 2025, several changes are being made to the Plan:

- Habitat therapy for children with Autism Spectrum Disorder will now be called "ABA therapy." The frequency, duration, and age limits are removed, but you still need to get prior authorization for ABA therapy, and medical necessity rules still apply. The frequency, duration, and age limits are removed, but you still need to get prior authorization for ABA therapy, and medical necessity rules still apply. The frequency, duration, and age limits are removed, but you still need to get prior authorization for ABA therapy, and medical necessity rules still apply.
- The Plan will now cover court-ordered or court-mandated therapy, and medical necessity rules still apply. The frequency, duration, and age limits are removed, but you still need to get prior authorization for ABA therapy, and medical necessity rules still apply.
- Home Health Agency services are covered but are subject to prior authorization.

##### Exclusions removed

Effective June 1, 2025, the following exclusions are removed from the Plan:

- The exclusion for smoking cessation treatment, or using tobacco.
- The exclusion for treatment, therapy, or drugs due to a harmful habit.

#### Member GENERAL

##### New name for Plan Unit 114A

Effective July 1, 2025, your Plan Unit will be called Plan Unit 114 (Midwest Plan 114).

Any references to "114A" or "Chicago Hotels" are changed to "Plan Unit 114" or "Midwest Plan 114," respectively.

(This name change also applies to part-time and banquet extra employees.)

##### New name for Plan Unit 114D

Effective July 1, 2025, your Plan Unit will be called Plan Unit 115 (Midwest Plan 115).

Any references to "114D" or "Chicago Restaurants" are changed to "Plan Unit 115" or "Midwest Plan 115," respectively.

##### Changes to your benefits

Effective June 1, 2025, several changes are being made to your benefits:

- Habitat therapy for children with Autism Spectrum Disorder will now be called "ABA therapy." The frequency, duration, and age limits are removed, but you still need to get prior authorization for ABA therapy, and medical necessity rules still apply. The frequency, duration, and age limits are removed, but you still need to get prior authorization for ABA therapy, and medical necessity rules still apply.
- The 4-visit per person per calendar year limit for nutritional counseling is removed.

#### UNITE HERE HEALTH

(800) 419-4373 • [uhh.org](#)  
P.O. Box 6020, Aurora, IL 60598-0020

This document constitutes a Summary of Material Modifications (SMM) under the Employee Retirement Income Security Act of 1974, as amended, and summarizes recent actions taken by the Board of Trustees of UNITE HERE HEALTH. It describes benefit and administrative changes affecting the information included in your Summary Plan Description (SPD). The SMM addresses changes to all benefits in your SPD and may include changes and benefits that don't apply to you based on your or your employer's elections.

Please read this information carefully; then, keep it with your SPD for future reference. Except as described in this SMM, the information otherwise contained in your SPD continues to apply.



# Communications Dashboard: July 2025

## OPT-IN TOTALS

Compliance email:	36,706	↑	167
General email:	61,857	↓	32
General text:	45,568	↑	610
EOB email:	2,706	↑	334
EOB text:	622	↑	83

## Social Media

BOOK IT!

Regular check-ups & screenings help:

- Catch health issues early
- Increase the chances of successful treatment

U.S. Preventive Services Task Force

[uhh.org/dashboards](http://uhh.org/dashboards)

## Text Campaigns

- Contact Manager**
- Accident information forms
  - Member bad addresses
  - Online enrollment (7 versions)
- Hustle**
- Spousal verification

## Monthly Newsletter

SHARE YOUR FEEDBACK!

Leave a Glassdoor review

Featured News

- Reminder: Leave a review on Glassdoor
- Claims Department earns 100% in MacNeil Audit
- 5 ways to care for your mental health this summer
- Linda Parr is Operations Employee of the Month
- Emil Kim welcomes a baby boy

Employee News

- August Service Anniversaries
- July New Hires & Promotions

Email us news and suggestions at [communications@uhh.org](mailto:communications@uhh.org). Remember to follow UHH on social media!

f in

## Text Stats

- Sends:**
- 4,003
- Unsubscribe Rate:**
- 1%

## Email Stats

- Sends:**
- 9,744
- Open Rate:**
- 50%
- Unsubscribes:**
- 2

SUMMER TIME IS HIPAA TIME!

HIPAA Training

Get "refreshed" with annual HIPAA training!  
Start your BLC training July 14  
Complete it by July 25  
Questions? Email [HIPAA@uhh.org](mailto:HIPAA@uhh.org)

## Links to Digital Pieces

- Action Required**
- Member bad addresses: [Update your address](#)
  - Spousal verification: [Complete spousal verification forms](#)  
[Final reminder: Verify health coverage](#)
- Education**
- New name, same great benefits: [Midwest Plan 114](#)  
[Midwest Plan 115](#)
- Enrollment**
- New employers: 114 [The Thompson Hotel Chicago](#) <sup>H</sup>
  - New benefits: 105 [Hampton Inn Albany](#) <sup>H</sup>  
376 [OTG at Newark Liberty Airport](#) <sup>H</sup>  
[SSP America at Indianapolis Airport](#) <sup>H</sup>
- Internal**
- Glassdoor: [survey](#)
  - HIPAA: [Staff online security tips flyer](#)

<sup>H</sup> = Corresponding Hustle text

