



Access your benefits anytime!

Download the UHH Member Portal App



Features include:

- Easy log in—enter the same user name and password as your online member portal *(or create a new account)*
- Request, view, and download ID cards
- View claims and eligibility information
- Make self-payments
- Update your phone number, address, or other demographic information
- Search for care near you with our provider finder

Downloading the app is easy:

- To download the UHH Member Portal app, use your camera to scan the code below *(or visit the iPhone or Google Play app store)*
- Once you download the app, you're ready to go!
- Questions? Visit uhh.org/contact

DOWNLOAD FOR IPHONE



uhh.org/app1

DOWNLOAD FOR ANDROID



uhh.org/app2

Mobile app functions vary by plan unit. Download the app for more information!

Tips to Help You Navigate the App!

Log in to the App:

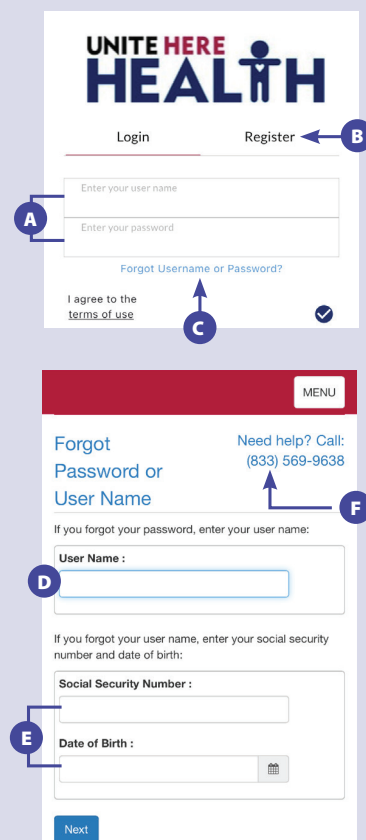
1. Do you already have an account?
Enter your Username and Password **A**
2. New user? Click "Register" **B**
3. Forgot your login? Click "Forgot Username or Password," **C** then enter your Username **D** or your Social Security Number and Date of Birth **E**

Still need help? Call the number at the top right of your screen **F**

After you log in, use the navigation icons **G** to do the following:

- **ID Cards:** View or request your ID cards
- **Find a provider:** Search for care near you
- **Payments:** Make self-payments, if needed
- **Eligibility:** Check your coverage details
- **Claims:** View your claims
- **Beneficiary:** Add or update a life insurance beneficiary
- **Person Icon (top right):** Update your address, choose email/text alerts, and manage app settings

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The image shows two screenshots of the UNITE HERE HEALTH app interface. The top screenshot is the login screen, featuring the app logo at the top, 'Login' and 'Register' buttons, input fields for 'Enter your user name' and 'Enter your password', a 'Forgot Username or Password?' link, and a checkbox for 'I agree to the terms of use'. Callouts A, B, and C point to the login fields, the Register button, and the forgot password link respectively. The bottom screenshot is the 'Forgot Password or User Name' screen, showing a 'Need help? Call: (833) 569-9638' link, input fields for 'User Name' and 'Social Security Number', and a 'Date of Birth' field. Callouts D, E, and F point to the User Name field, the Social Security Number field, and the help link respectively.



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