



## For Members



Food Service Plan

Get answers about eligibility/coverage, benefits, and claims; find a network provider; update contact information; request ID cards

Member Services:  
833-637-3519 | [uhh.org/member](http://uhh.org/member)



## For Local Union Staff *(not direct member use)*

### ***Escalated member issues***

Address member issues still unresolved *after* contacting Member Services; get answers about employer reporting; Member Services process/procedure escalations

[managers@uhh.org](mailto:managers@uhh.org)

Address prescription drug issues still unresolved *after* calling Hospitality Rx Member Services at 844-813-3860

[hospitalityrxpa@uhh.org](mailto:hospitalityrxpa@uhh.org)

### ***Bargaining***

Get answers about collective bargaining agreements

Claire Elliott, Senior Paralegal  
[celliott@uhh.org](mailto:celliott@uhh.org) | 630-723-5908

Beth Anderson, Senior Paralegal  
[banderson@uhh.org](mailto:banderson@uhh.org) | 630-236-5241

### ***Enrollment process***

Get enrollment answers and materials  
(new employer, annual open, and new hire)

[newmembership@uhh.org](mailto:newmembership@uhh.org)

### ***Member outreach & patient advocacy (Health Promoters)***

Worksite engagement, LOAs

Support for members with urgent/complex health issues

Veronica Garcia, Participant Engagement Supervisor  
[vgarcia@uhh.org](mailto:vgarcia@uhh.org) | 209-901-6649

### ***Plan/benefit design & strategy***

Ivana Krajcinovic, VP of Healthcare Delivery  
[ivana@uhh.org](mailto:ivana@uhh.org) | 510-999-0445

### ***Not sure who to contact?***

Ivana Krajcinovic, VP of Healthcare Delivery  
[ivana@uhh.org](mailto:ivana@uhh.org) | 510-999-0445