



BlueCross BlueShield of Illinois

Blue Access for MembersSM

Secure access to health care tools and tips



Get information about the cost of procedures, find a doctor or request a member ID card, anytime, anywhere. Use your mobile phone, tablet or computer to access the Blue Cross and Blue Shield of Illinois (BCBSIL) secure member website, Blue Access for Members (BAMSM).

With BAM, you can:

- Locate a doctor or hospital in your plan's network
- Find Spanish-speaking providers
- Request a new ID card — or print a temporary one
- Visit [Health Care School](#) to see informative articles and videos to help you make the most of your benefits

Any covered dependent age 18 and older can have his or her own BAM account.

It's easy to get started

From your mobile phone, tablet or computer*:

- 1 Go to bcbsil.com/member.
- 2 Click **Register Now**.
- 3 Use the information on your BCBSIL ID card to complete the registration process.

* Message and data rates may apply.

Find what you need with Blue Access for Members

The screenshot shows the Blue Cross Blue Shield of Illinois website interface. At the top, there is a navigation bar with links for Message Center, Settings, Log Out, Información en español, Help, Contact Us, Feedback, and Language Assistance. Below this is the Blue Cross Blue Shield of Illinois logo and a secondary navigation bar with tabs for Home, My Coverage (1), My Health (2), Doctors & Hospitals (3), and Forms & Documents (4). The main content area includes a Welcome message with the last login date (10/03/2016). On the left, there is a Message Center (5) showing no messages and a Quick Links (6) section with options like Connect, Member Discount Program, Manage preferences, and Find a Doctor, Hospital or Dentist. The central 'MY HEALTH' section features an article titled 'What is Stress?' with a 'Read More' button. On the right, there is a 'Health Care School' section with a 'Learn More' button. At the bottom left, there is a 'Cost Estimator' (7) section. The top right corner has a 'Settings' (8) icon and a 'Contact Us' (9) icon.

- 1 My Coverage:** Review your coverage information.
- 2 My Health:** Make more informed health care decisions by reading about health and wellness topics and researching specific conditions.
- 3 Doctors & Hospitals:** Use Provider Finder® to locate a network doctor, hospital or other health care provider and get driving directions.
- 4 Forms & Documents:** Use the form finder to get medical forms quickly and easily.
- 5 Message Center:** Receive general health information via secure messaging.
- 6 Quick Links:** Go directly to some of the most popular pages, where you can find out about the member discount program, order replacement ID cards, manage preferences and more.
- 7 Cost Estimator:** **You may be able to save money on your next visit by comparing costs before you go.** Find out how much tests, treatments and procedures may cost at different locations to help you make an informed choice.
- 8 Settings:** Set up notifications and alerts to receive updates via email, review your member information and change your secure password at any time.
- 9 Contact Us:** Learn how to reach BAM technical support if you have issues with the website.



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Acceso seguro a los recursos y sugerencias de la atención médica



Obtenga información sobre los costos de los procedimientos, busque un médico o solicite una tarjeta de asegurado, en cualquier momento y en cualquier lugar. Use su teléfono móvil, Tablet o computadora para ingresar al sitio web para asegurados de *Blue Cross and Blue Shield of Illinois* (BCBSIL), *Blue Access for Members* (BAMSM).

Con BAM, usted puede:

- localizar a un médico u hospital en la red de su plan;
- buscar proveedores que hablen español;
- solicitar una tarjeta de asegurado de reemplazo o imprimir una tarjeta provisional;
- visitar *Health Care School* para ver artículos y videos informativos para aprovechar el máximo sus beneficios.

Cualquier derechohabiente asegurado mayor de 18 años de edad puede tener su propia cuenta de BAM.

Es fácil comenzar

desde su teléfono celular, Tablet o computadora*:

- 1 Visite espanol.bcbsil.com/member.
- 2 Haga clic en **Register Now** (Inscribirse ahora).
- 3 Use la información en su tarjeta de asegurado de BCBSIL para completar el proceso de inscripción.

*Pueden aplicar tarifas por mensajes de texto y datos.

Busque lo que necesite con *Blue Access for Members*

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- 1 My Coverage (Mi cobertura):** Revise la información de su cobertura.
- 2 My Health (Mi salud):** Tome decisiones más informadas sobre la atención médica al leer sobre temas de salud y bienestar e investigaciones sobre afecciones específicas.
- 3 Doctors & Hospitals (Médicos y hospitales):** Use *Provider Finder*® para localizar un médico, hospital u otro proveedor de atención médica de la red y obtener direcciones sobre cómo llegar.
- 4 Forms & Documents (Formularios y documentos):** Use el buscador de formularios para obtener los formularios médicos de forma rápida y sencilla.
- 5 Message Center (Centro de mensajes):** Reciba información sobre la salud general por medio de mensajería segura.
- 6 Quick Links (Vínculos rápidos):** Vaya directamente a algunas de las páginas más populares, donde puede averiguar acerca del programa de descuentos para el asegurado, ordenar tarjetas de asegurado de reemplazo, administrar las preferencias y más.
- 7 Cost Estimator (Calculadora de costos):** **Usted puede ahorrar dinero en su próxima consulta al comparar costos antes de acudir a esta.** Averigüe cuánto pueden costar las pruebas, los tratamientos y los procedimientos en diferentes ubicaciones para tomar una decisión informada.
- 8 Settings (Ajustes):** Configure las notificaciones y las alertas para recibir actualizaciones por medio de correo electrónico, repasar su información de asegurado y cambiar su contraseña segura en cualquier lugar.
- 9 Contact Us (Comuníquese con nosotros):** Aprenda cómo comunicarse con el soporte técnico de *BAM* si tiene problemas con el sitio web.